clickfree™

Automatic Backup

Clickfree iPod Transformer User Guide

for Microsoft Windows users

Contents

Introducing Clickfree iPod Transformer

Thank you for buying the Clickfree iPod Transformer – the easiest way to keep the valuable information on your computer safe.

Note: Throughout this guide we talk about the iPod and its music files, but everything applies equally to the iPhone and any non- Clickfree files stored on your iPhone.

Clickfree is an easy-to-use computer backup system that automatically searches for and backs up content stored on your computer. No hardware configuration or software installation is required. The backup procedure begins once the iPod Transformer has been attached to your computer and your iPod has been attached to the iPod Transformer.

The iPod Transformer uses free space on your iPod or iPhone to store your backed-up files. This makes it a very convenient way to carry files with you – for example, to and from work or school.

Caution: Please remember that a backup is meant to be a second copy of your computer data, not the only copy of your data. Having two copies (redundancy) is what keeps your important data safe. Please use your iPod and Clickfree iPod Transformer to keep a safe copy of your data.

MAIN FEATURES

Clickfree backup technology

- Automatically starts when connected to your computer
- Does not require any software installation or setup
- Automatically searches for and backs up the important data from your computer – hundreds of types of data used by many thousands of computer programs
- For most users the automatic search finds and backs up everything that matters

Customizable backup options

- Includes options for custom file types and full folder backup
- Still runs as Clickfree, even after customizing settings
- Remembers your customized settings for each computer you use it with

Multi-PC backup

- Can hold the backups for any number of computers, depending on available space on your iPod

Easy restore to same or other computer

- Backed-up content can quickly and easily be restored
- You can just as easily 'restore' content to a different computer as to the original one This makes Clickfree a great way to move your content from your old computer to a new one

How it backs up

- The first time you connect your iPod and **Clickfree** iPod Transformer to your computer it searches for, finds, backs up and organizes all of your important content
- Each subsequent time you connect the iPod and iPod Transformer to your computer, it just does an update:
    - Any new files since your last backup are added to the backup
    - Any files that were changed since your last backup are updated on the backup
    - Any files that were deleted from your computer since the last backup are left on the backup

PACKAGE CONTENTS

Your **Clickfree** backup package contains:

- one **Clickfree** iPod Transformer
- one quick start guide

DEFINITIONS

Just to make sure that the user guide is clear, we're going to define a couple of terms that are used throughout the guide.

Administrator

"Administrator" is a special login name for the user who can make system-wide changes to the computer, has full control, and can access all of the files on the computer. Most home users are automatically the Administrator of their computer. If you don't know if you are the Administrator, or how to log in as Administrator, you might need to talk to the person who set up the computer for you. If no one set up your computer for you, then by default, you are the Administrator.

Back up and Restore

Backing up is making copies of data so that a copy can be used to restore the original after the data is lost or destroyed. Backups are used to restore data after loss of or damage to your computer's hard drive, and to restore files that have been accidentally deleted or corrupted.

Making a backup of your content only copies it from your computer to your iPod, and does not delete it from the computer's hard drive.

Restoring your content from a backup only copies it from your iPod to your computer, and does not delete it from your iPod.

Important: **Clickfree** never erases or replaces content on your computer's hard drive, unless you ask it to replace a file during restore.

Clickfree never erases anything other than the backups it has performed. The music on your iPod is left untouched and is never erased.

And unless you ask it to remove backed-up content, **Clickfree** never erases or replaces content on your iPod.

Your **Clickfree** backups are also handy for moving or copying data from one computer to another.

Content

Normally you don't use **Clickfree** to back up your programs or operating system (Windows), only the data that you have created or copied to your computer – music, photos, letters, emails, tax information etc. In this guide we refer to this data as *content*.

File

Information used by your computer and stored in a specific place on your hard drive. A *file* may be *content*, a program or part of a program, or information a program uses in some way.

Sometimes the relationship between *content* and *file* is clear: a photo or a letter is usually a single file. On the other hand, a single email message may be just a part of a large file that contains many messages, and related information such as email addresses, calendar events etc. However, you don't need to be concerned about this because **Clickfree** takes care of all the details for you.

Basics

HOW DOES CLICKFREE WORK?

All you need to do to keep your projects, photos, videos, music etc. safe is to plug your iPod and iPod Transformer in to your computer and let it work!

No need to install software or to configure anything. Your computer knows when Clickfree has been plugged in, and it runs the backup program automatically each time it is connected.

You can back up as many computers as you like with the Clickfree iPod Transformer. The same thing happens each time you plug it into a new computer. And each of your backed-up computers is kept separate on your iPod.

When Clickfree has finished backing up each computer, just unplug the iPod and iPod Transformer and store them in a safe place.

If your data is lost for any reason (hard disk crash, laptop lost or stolen, content accidentally deleted), you'll be really happy that you bought and used Clickfree. Your backed-up content is safe on your Clickfree backup, waiting to be restored when you have a working computer again.

A Clickfree backup is also ideal for transferring your content from an old computer to a new one.

Sometimes, for a variety of reasons, the program may not run by itself – it may need a little help. If this happens to you, don't worry – it's easy to get things going. We'll show you how a little later. For details, see "What if **Clickfree** doesn't start up automatically?" on page 14.

WHAT GETS BACKED UP?

CLICKFREE BACKS UP CONTENT

At Clickfree we want to protect our customers from losing things that are irreplaceable. That's why Clickfree finds and backs up all of the content from wherever it is on your computer.

When it runs automatically, Clickfree searches your computer for all of the content that you have either created or placed in your computer. This includes photos, music, video, office documents, financial data, email, and so much more - over 400 types of files. To see a list of the categories of content that Clickfree backs up automatically, see "What content categories does **Clickfree** back up?" on page 9. Most likely, this means that it will back up everything that matters to you right out of the box without you having to do anything but plug it in.

Unless you explicitly ask it to do so, Clickfree does not back up your programs or the operating system. This means that your backup won't need nearly as much space as the size of your computer's hard drive since your content may take up only a small portion of your hard drive's capacity, and we look only for the content.

DOES CLICKFREE BACK UP ALL OF MY CONTENT EVERY TIME?

The first time you back up your computer Clickfree backs up all of the content it finds, which might take some time – it just depends on how much you have. Each time you use Clickfree after that, it backs up only the new or changed content, so it will be much quicker.

WHAT CONTENT CATEGORIES DOES CLICKFREE BACK UP?

Clickfree backs up content in these categories:

- Photos – including common graphic formats such as JPEG and RAW
- Music – including CD audio, MP3, MIDI
- Emails – including Thunderbird, Eudora, and those from Microsoft Office
- Text Documents – usually from word-processing programs such as Microsoft Word, Open Office, and WordPerfect
- Spreadsheets – for example, Microsoft Excel, Open Office, and Lotus 123
- Presentations – for example, Microsoft Powerpoint and Corel Show
- Artwork and Drawings – such as Corel Draw, Visio and Paintshop images
- Video – for example, AVI, MPEG, Shockwave Flash
- Favorite Websites – internet shortcuts and address books
- Other – including zip and RAR files, XML, and comma-separated values files
- Financial – such as those from QuickBooks and tax programs

Want to know more? You can look at the details by following the steps in "How do I change how **Clickfree** does backups" on page 15 without making any changes.

WHAT DO I NEED BEFORE I START?

All you need to start your backup is your iPod and the Clickfree iPod Transformer. Before you start your first Restore, you should read through the "Restoring my content" chapter of this manual.

For Clickfree to work, your computer needs to be running one of these operating systems:

- Microsoft Windows® Vista® (any editions)
- Microsoft Windows® XP (any editions)
- Microsoft Windows® 2000 (with SP4)
- Mac OSX 10.5 Leopard running on an Intel processor (products manufactured after Jan 1, 2009)

In addition you need:

- iTunes to be installed on your computer.
  Most likely it is already installed. If not, Clickfree prompts you to download and install iTunes – just follow the directions on your screen.
- Microsoft .NET to be installed on your computer.
  If it is not already installed, Clickfree prompts you to download and install .NET – just follow the directions on your screen.
- One free USB port on your computer
- At least 100 MB of free disk space on your computer

Backing up my content

HOW DO I START USING MY CLICKFREE IPOD TRANSFORMER?

♦ **To start using your Clickfree iPod Transformer:**

1. Make sure that your computer is switched on and has finished starting up.

2. Log in, if that is what you normally do.

3. Connect the **Clickfree** iPod Transformer to your computer by plugging it in to a USB port on your computer.

   A USB port usually looks like this: and frequently has a symbol beside it. USB ports are usually found at the back and front of a desktop computer, often in pairs. On a laptop computer they may be at the back, front or side.

4. Wait for the **Clickfree** window to appear. You may have to wait up to a full minute for your computer to recognize the **Clickfree** iPod Transformer.

5. Connect your iPod to the **Clickfree** iPod Transformer using your iPod's USB cable.

6. You may have to wait up to a full minute again for your computer to start to run the **ClickFree** program – please be patient!

   The first time you attach **Clickfree** to your computer, some messages appear on the screen telling you that your computer has found new hardware. The messages may mention ClickFree, Disk drive, and/or CD-ROM drive. You don't need to do anything about these messages. Most likely you will not see them when you attach **Clickfree** the next time.

When **Clickfree** starts to run, a second *Welcome* window appears and shows the number of seconds left before the backup starts automatically:
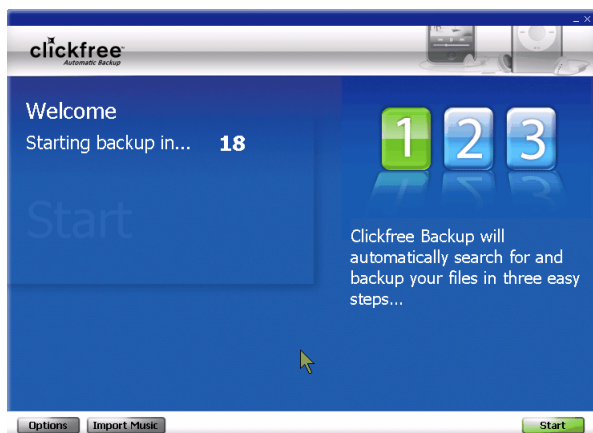
Note: *View Files* and *Restore* buttons appear after you have backed up content on your iPod.

ZERO EFFORT BACKUP – REALLY

Unless you stop the countdown by clicking a button, at the end of the countdown period **Clickfree** starts the backup.

- If you want to let **Clickfree** decide what needs to be backed up from where, then **you're done**: just relax and let **Clickfree** work.

  Without any effort on your part, Clickfree is safeguarding your valuable content!

  For details, see "What gets backed up?" on page 8.

- If you want to make changes to how backup is done, click *Options* and see "How do I change how **Clickfree** does backups" on page 15

  Clickfree displays some screens to show progress:
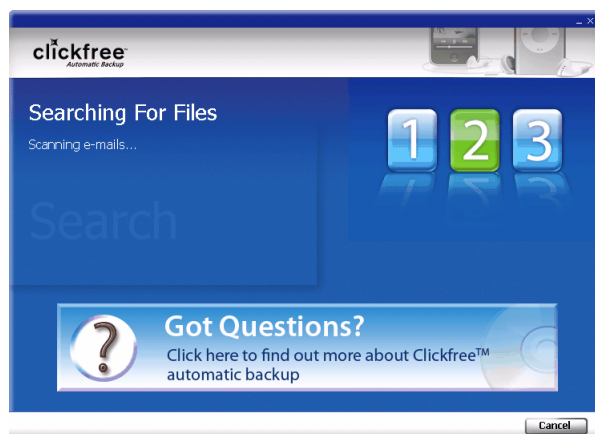
When you see the Search Summary screen, every category for which files were found (that is, for which the number after the category name is not zero) is set to be included in the backup – its *Include* checkbox is checked. You can:

- Choose to include the category in the backup or exclude the category. In the example above:
  the **Photos** category has been excluded – its *Include* checkbox has been unchecked:
  the **Spreadsheets** category has been included – its *Include* checkbox has been left as checked:

Note: The categories that are included and excluded in this first backup are 'sticky' – that is, they are used for future backups unless you change the way that Clickfree does backups – see "How do I change how Clickfree does backups? On page 15.

- Choose to exclude specific individual files from **this** backup. For information on how to exclude a file permanently from backup, see "Can I exclude a file from backup?" on page 61.

When you have made your choices of categories and files, and assuming that there is enough space free on your iPod, click **Start Backup** to begin.

Note: If the total size of the *Items to Backup* is more than the *Space Available on this iPhone/iPod*, the *Start Backup* button is not able to be clicked, and you need to exclude categories or individual files until there is enough space. At that time the button becomes clickable. See "What if there is not enough space on my iPod?" on page 23.

Clickfree displays some screens to show progress:

The *Backup Summary* screen shows you how many files in each category were backed up this time (*New* column) and from all backups, including this one (*Total* column). The *Space Used* column shows the amount of space that files from all backups take up on your iPod.

Note: The numbers shown relate to backups on the *Current PC* only.

When you see the *Backup Summary* screen, simply unplug the **Clickfree** iPod Transformer and your iPod and store them in a safe place.

WHAT IF CLICKFREE DOESN'T START UP AUTOMATICALLY?

There could be a couple of reasons why **Clickfree** does not run when you plug in the **Clickfree** iPod Transformer:

- If you see a message ~~telling~~ you that "**Clickfree**™ Backup cannot start because you do not have the required permissions. Please re-login to this computer as the Administrator.":

  1. Log out.

  2. Unplug the **Clickfree** iPod Transformer.

  3. Log in again as Administrator.

  4. Plug the **Clickfree** iPod Transformer in again.
     The backup then starts automatically.

- Your computer settings may prevent **Clickfree** from running automatically because "Autorun" is turned off.

  To fix this problem, follow these steps. You only need to do this once, not every time you use **Clickfree**.

♦ **To turn on Autorun – Windows XP:**

1. Download the "autoplay repair wizard" from the Microsoft website.

2. Run the program.

♦ **To turn on Autorun – Windows Vista:**

1. Click the *Start* button on your computer, then click *Control Panel*.

2. In the window that appears, click *Autoplay*.

3. Scroll to the bottom of the *Autoplay* window and select *Restore all defaults*.

4. Click *Save*.

As an alternative, you can temporarily bypass autorun. If you use this method, you will have to follow this procedure every time you use the **Clickfree** iPod Transformer.

♦ **To temporarily bypass Autorun – Windows XP/Vista:**

With your iPod and iPod Transformer connected to your computer:

1. Click the *Start* button on your computer, then click *My Computer* (WindowsXP/2000) or *Computer* (Vista).

2. In the window that appears, find *Clickfree_System.*

3. Right-click and select *Explore*.

4. Open the *Mentor* folder.

5. Double-click *USBMentor.exe*, and follow the on-screen instructions.

WHAT IF THE VISTA AUTOPLAY WINDOW APPEARS?

In Windows Vista, if the AutoPlay window appears:
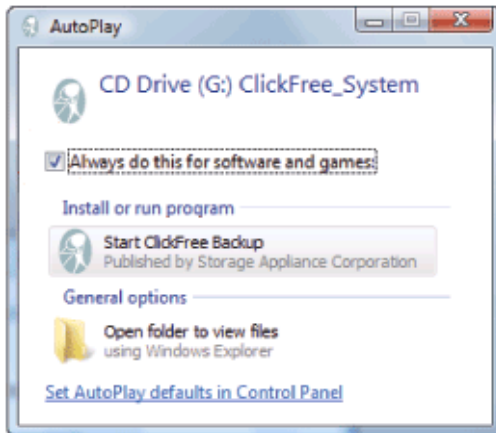
1. Check *Always do this for software and games*.

2. Click *Start ClickFree Backup*.

You only need to do this once, not every time you use **Clickfree**.

HOW DO I CHANGE HOW CLICKFREE DOES BACKUPS?

You can change:

- The categories of content **Clickfree** backs up
- The file types/extensions that **Clickfree** searches for – see "How do I choose individual file types for backup" on page 60 in the "Advanced topics" chapter.
- Where **Clickfree** looks for this content.

You can also tell **Clickfree** to back up all of the files in a folder.

Note:	Changes you make to how Clickfree does backups are "sticky": they are stored and applied again to later backups on this computer, unless you modify them or apply factory settings – see "What are 'factory settings' and how do I use them?" on page 50 in the "Advanced topics" chapter.

What do the Cancel, Next, and Back buttons do?

As you go from one step to the next to back up content, the screens you see usually have buttons for *Cancel*, *Next >*, and *Back>*.

Cancel abandons the changes you have made and returns you to the *Manage Settings and PCs* screen.

Next > accepts the decisions you have made so far, then moves on to the next step and the next decision.

Back > sends you back to the previous step so that you can change a decision you already made. Until you click *Start* or *Cancel* there is no limit to how often you can go back and make changes.
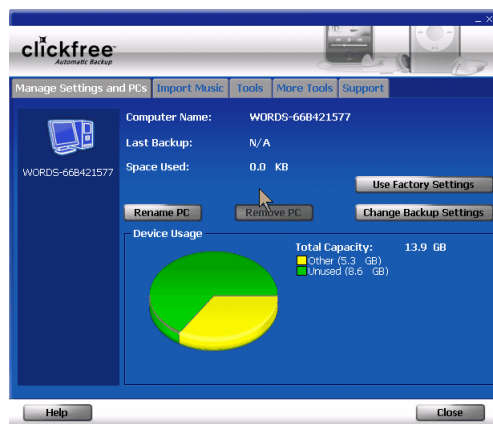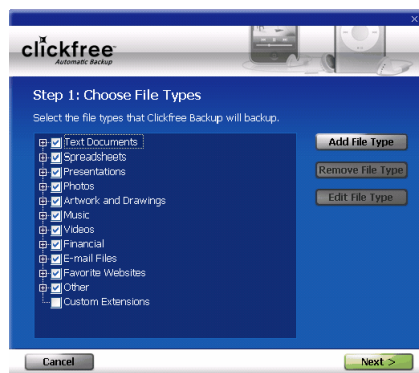
♦ **To review or change what gets backed up:**

1. Follow steps 1 to 6 of the procedure "How do I start using my **Clickfree iPod Transformer**?" on page 10.

2. Before the countdown reaches zero, click *Options*.

   The *Manage Settings and PCs* screen is displayed:

3. Now click *Change Backup Settings*.

CHOOSING CATEGORIES OF CONTENT TO BE BACKED UP – REQUIRED

4. All of the categories are selected by default. Choose the categories of content to be backed up, for example, Text Documents, Photos, and Videos.

    - To include a category, for example, Photos, in the backup, make sure that the box to the left of the category name is checked ⊞☑ Photos . If it isn't, click the box to check it. You can add and remove the checkmark by clicking in the box.
    - To exclude a category, for example, Music, from the backup, make sure that the box to the left of the category name is unchecked ⊞☐ Music . If it is checked, click the box to uncheck it.

Note: You can make a finer selection by choosing file types within each category. For details, see "How do I choose individual file types for backup" on page 60 in the "Advanced topics" chapter.
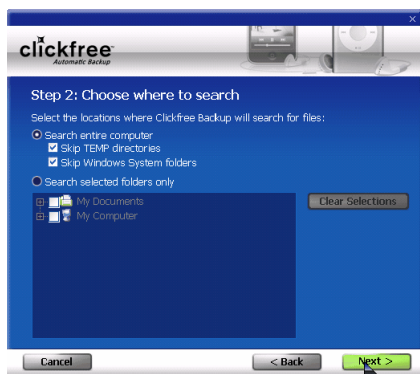
5. When you are finished choosing content categories, click *Next >*.

Note: You must choose at least one file type or category – you cannot leave all file types and categories unchecked.

CHOOSING LOCATIONS TO SEARCH FOR CONTENT – REQUIRED

6. Choose where you want **Clickfree** to search for the categories you chose earlier – **Clickfree** can either:

    - look through your entire computer (the default setting)
      or
    - look only in certain folders

♦ **To look through the entire computer:**

    - Choose *Search the entire computer* ◉ Search entire computer .

      Clickfree can optionally skip temporary folders and/or folders that Windows uses for its own files:
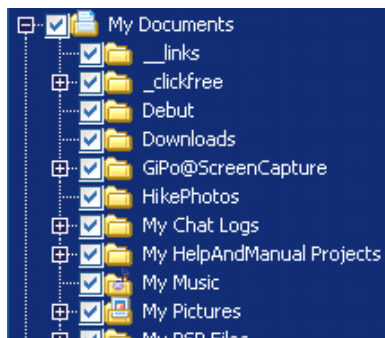
        - Check or uncheck *Skip TEMP directories* to skip or not skip temporary folders.
        - Check or uncheck *Skip Windows System folders* to skip or not skip folders that Windows uses for its own files.

      Normally you will want to skip both.

♦ **To look only in certain folders:**

- Choose *Search selected folders only* ⬤ Search selected folders only then select folders from *My Documents*. and *My Computer*.
  - To search the entire *My Documents* folder, make sure that the checkbox is checked ☑ My Documents .
  - To see details of a folder under *My Documents*, click the + to the left of the checkbox. This expands *My Documents* to show the folders that it contains, and changes the + to a -. Click the – when you want to collapse the folder again.

  Each folder with a + beside it can be expanded.

- You can now choose the individual folders you want to be searched, by adding and removing checkmarks in the checkboxes. For example, to search only the folder with the Help and Manual projects, uncheck the *My Documents* checkbox, then check only *My HelpAndManual Projects*:
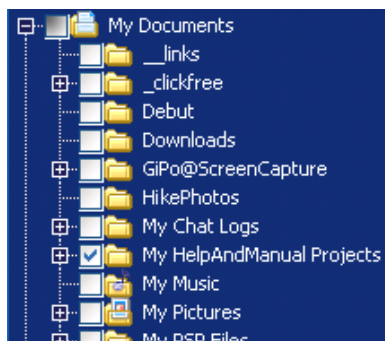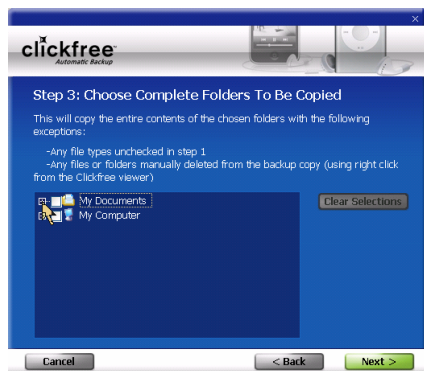

- Do the same for *My Computer*.

Note: You must choose a location – you cannot leave all locations unchecked.

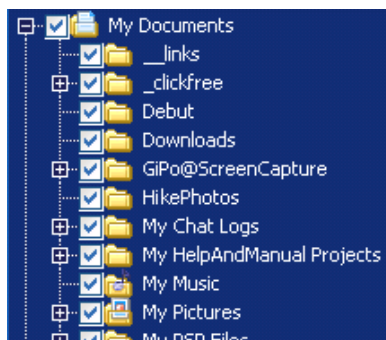7. When you have made your choices, click *Next >*.

CHOOSING COMPLETE FOLDERS TO BE COPIED – OPTIONAL

8. Choose complete folders to be copied in addition to categories and locations.

   The folders you choose here are copied, except that files whose file types were *unchecked* in "Choosing categories of content to be backed up – required" on page 17. For other exceptions see "Can I exclude a file from backup?" on page 61.

   - To add the entire *My Documents* folder to the backup, make sure that the checkbox is checked .
   - To see details of a folder under *My Documents*, click the + to the left of the checkbox. This expands *My Documents* to show the folders that it contains, and changes the + to a -. Click the − when you want to collapse the folder again.


   Each folder with a + beside it can be expanded.

- You can now choose the individual folders you want to include in the backup by adding and removing checkmarks in the checkboxes. For example, within *My Documents* if you want to include only the folder with the photos of your hike, uncheck the *My Documents* checkbox, then check only *HikePhotos*:
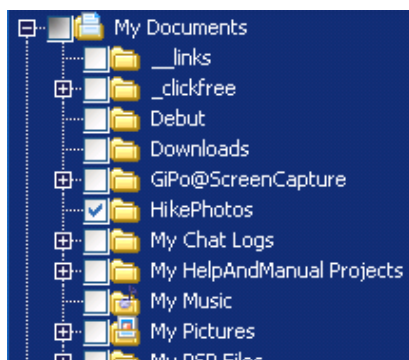

- Do the same for *My Computer*.

9. When you have made your choices, click *Next >*.
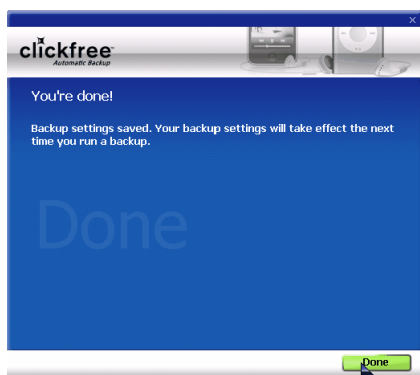
10. Click *Done* then *Close* to continue with the countdown. You can click *Start* at this time to go to the backup right away without waiting for the rest of the countdown.

Clickfree searches for content to back up

Before actually backing up any content, **Clickfree** searches the locations you chose for your chosen categories of content:
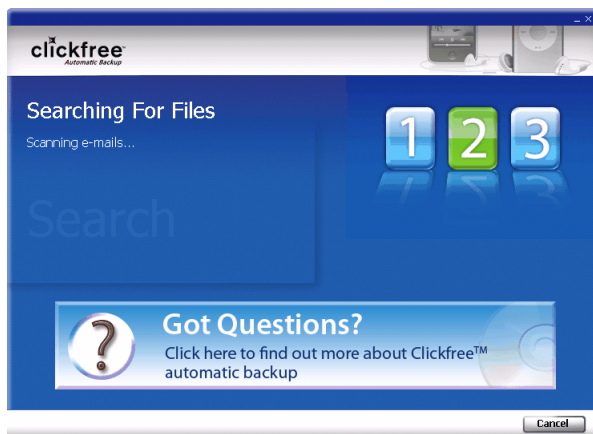
It adds up the sizes of all of the content it finds, then adds the sizes of the files in the complete folders you also chose. At the bottom of the *Backup Summary* screen you can see the total size of the files to be backed up and the amount of free space on your iPod.
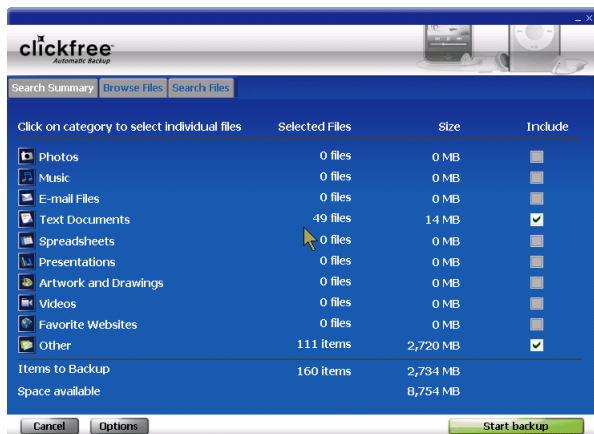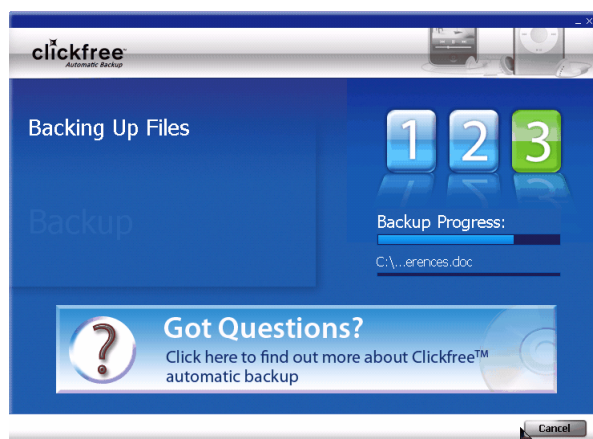

If there is not enough space on your iPod, the *Start Backup* button cannot be clicked. See "What if there is not enough space on my iPod?" on page 23.
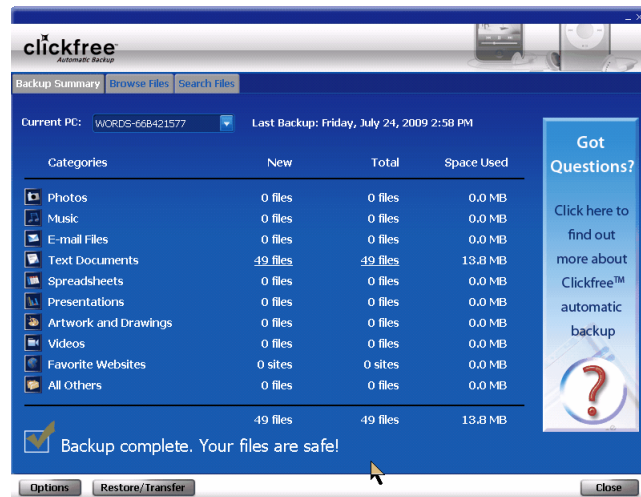
Clickfree backs up your content

If there is enough space on your iPod, the *Start Backup* button can be clicked.

11. Click *Start Backup.*

> **Clickfree** then backs up the content and complete folders you chose to your iPod:

At the end of the backup, a *Backup Summary/Complete* screen is displayed:

The *Backup Summary/Complete* screen shows you how many files in each category were backed up this time (*New* column) and from all backups, including this one (*Total* column). The *Space Used* column shows the amount of space that files from all backups take up on your iPod.

Note: The numbers shown relate to backups on the *Current PC* only.

When you see the *Backup Summary/Complete* screen, simply unplug the **Clickfree** iPod Transformer and your iPod and store them in a safe place.

WHAT IF THERE IS NOT ENOUGH SPACE ON MY IPOD?

While **Clickfree** is searching for content to back up, it adds up the amount of disk space needed and compares that with the free space on your iPod. If there is not enough free space for your content, the *Start Backup* button cannot be clicked:


You need to reduce the total space requirements of the backup.

♦ **To reduce the space requirements of your backup**

Do one of the following actions:

- Deselect one or more categories of file by unchecking the *Include* box(es), or

- Click one of the categories (for example, Text Documents) , then

  1. Use the *Search* screen to deselect one or more files by unchecking the checkbox to the left of the file name.
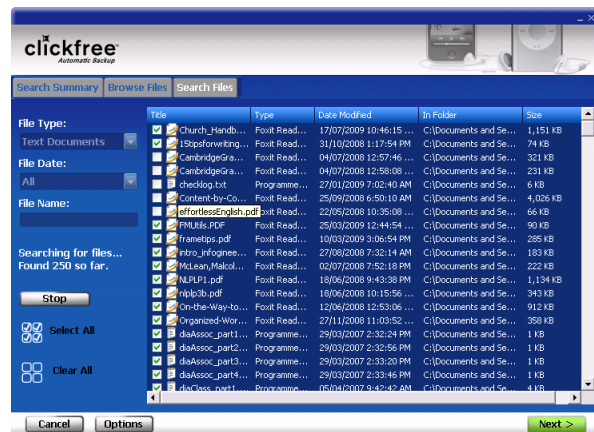
  2. Click *Next*.

Repeat these actions until the *Start Backup* button can be clicked (turns bright green).

12. Click *Start Backup*.

As an alternative, if you have backups from an old computer or user that you don't need to keep any more, you could remove the old computer or user. For details, see "To remove a computer" on page 50.

Restoring my content

WHAT IF MY COMPUTER'S INTERNAL HARD DRIVE STOPS WORKING, OR I WOULD LIKE TO TRANSFER MY CONTENT TO A NEW COMPUTER?

All computer hard drives fail eventually, sometimes without warning. Occasionally, computers suffer damage that affects the hard drive. Sometimes, laptop computers get lost or stolen. Sometimes, also, you may delete content by mistake. When these things happen, other computer users may lose valuable, sometimes irreplaceable, data.

But if you lose content you'll be really happy that you bought and used Clickfree. Your backed-up content is safe on your Clickfree backup, and can be restored when you have a working computer again.

A Clickfree backup is also ideal for transferring your content from an old computer to a new one.

WHAT DO I NEED BEFORE I CAN USE CLICKFREE TO RESTORE MY CONTENT?

Before you can restore your content, your computer needs to be working – at the very least it needs to be able to start up and display the desktop.

In addition you need the iPod Transformer and the iPod you used to back up your content.

Of course, you can 'restore' your content to any computer that meets the system requirements (see "What do I need before I start?" on page 9), not just to the computer whose content you backed up.

The easiest way to copy content between computers is to plug your iPod and iPod Transformer in to your new computer. When the Clickfree application launches, just follow the restore procedures described in the rest of this chapter.

HOW DO I GET MY CONTENT BACK?

To get your content back you don't need to do much more than you did to back the content up – it just takes a couple of clicks.

As with Clickfree backup, you can make some choices – whether to restore all, or just selected content, and where the content is restored to – or you can allow Clickfree to make the choices for you.

WHAT GETS RESTORED, AND TO WHERE?

When **Clickfree** restore runs without you changing any options, it restores all of the content that was backed up, and puts it in the same folders on your computer that it was backed up from. This is the best choice if you have a new computer, or if you have repaired your old computer and all of the content was erased.

For details, see:

- "How do I let **Clickfree** restore decide what to restore and where?" on page 26

On the other hand, if you have files on the computer you are restoring to, the restored files replace files of the same name in the same location, but only after asking your permission.

If you prefer, you can easily tell **Clickfree** to restore your files to a place on your computer's hard drive where they will not replace the files you already have.

For details, see:

- "How do I change how **Clickfree** restores content?" on page 31.

HOW DO I LET CLICKFREE RESTORE DECIDE WHAT TO RESTORE AND WHERE?

You can allow Clickfree to make the decisions about what to restore and to where, but you need to confirm what Clickfree plans to do.

♦ **To let** Clickfree **decide what to restore and to where:**

1. Make sure that your computer is switched on and has finished starting up.

2. Log in, if that is what you normally do.

3. Connect the **Clickfree** iPod Transformer to your computer by plugging it in to a USB port.

   Clickfree starts up just as it did when you used it to back up your content.

4. Wait for the **Clickfree** window to appear – this may take up to 60 seconds.

5. Connect your iPod to the **Clickfree** iPod Transformer.

   The **Clickfree** *Welcome* window appears with the countdown, just as it did when you used it to back up your content.

   But this time you are not going to allow **Clickfree** to start the backup.

Because you have backed-up content on your iPod, the countdown screen now shows buttons at the bottom to allow you to *View Files* and *Restore/Transfer* files:

6. Before the countdown gets to zero, click *Restore/Transfer*. The *Restore From* screen appears.

7. Before you click *Next* to restore all of your content, or select categories to be restored, look at the computer name in the *Restore From* box:

If your iPod contains backups created on the computer that you are using, the *Restore From* box by default contains the name of this computer, and, unless you change it, the content to be restored will come from this computer.

8. To restore content from another computer:

   a. Click the arrow at the right of the *Restore From* box:

   The drop-down list contains the names of all of the computers that have been backed up on your iPod.

   b. Select the name of the computer whose content you want to restore.

Warning: If you choose *Restore my files to their original location* to restore content backed up on a different computer, you may inadvertently overwrite files that by chance have the same name on both computers. Be very careful before proceeding with restore under these conditions.

Note that all of the categories that have backed-up content are checked off in the *Select Category* column.

9. Since you are going to restore all of your content, simply click *Next*.
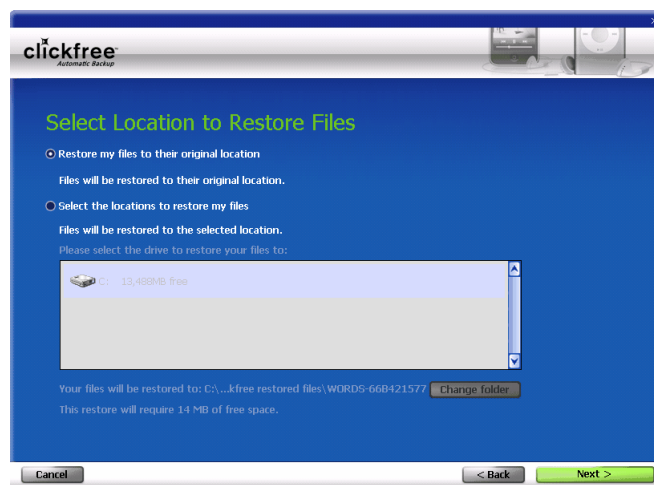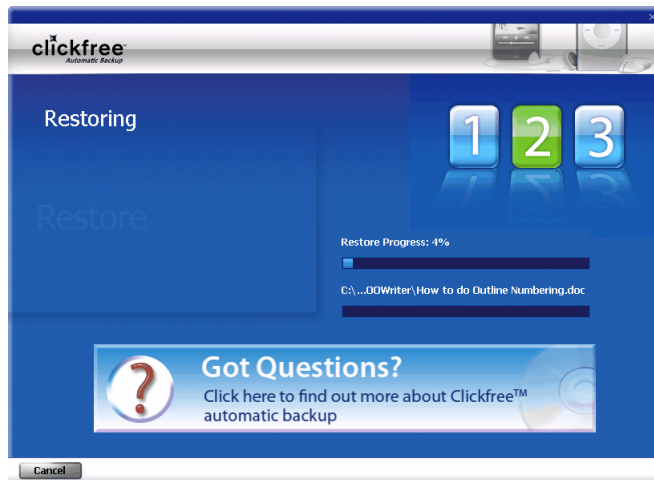
10. Since you are letting **Clickfree** restore files to their original locations, simply click *Next >*.
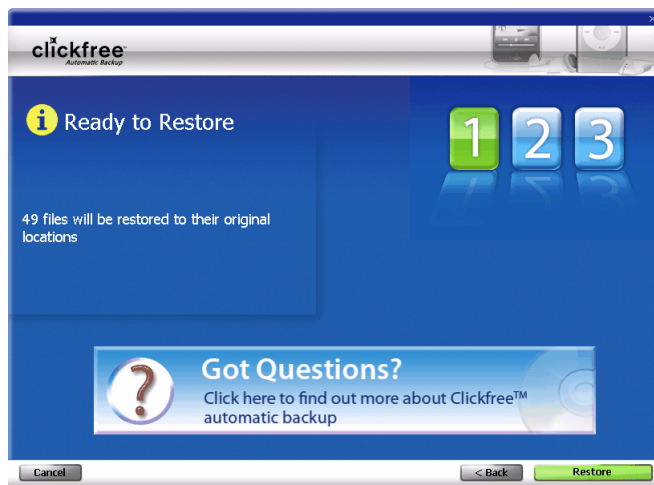

Clickfree confirms how many files will be restored, and where they are going to be restored to.

11. Now just click *Restore*.

As **Clickfree** restores your content, it shows you what is happening and how far it has gotten in the process:

12. Before it overwrites an existing file on your computer with one of the same name from the backed-up files, **Clickfree** asks if you want to replace the existing file with the one from the backup:
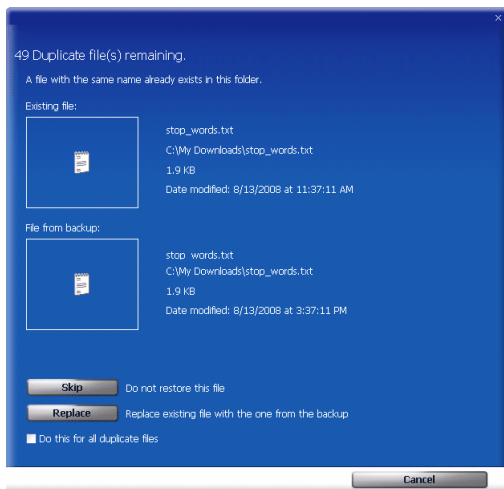
13. You can choose to:

- Not replace this one file – click *Skip*
- Not replace any same-name files – check *Do this for all duplicate files* and click *Skip*. **Clickfree** skips all remaining same-name files without asking you.
- Replace just this file – click *Replace*
- Replace all same-name files – check *Do this for all duplicate files* and click *Replace*. **Clickfree** replaces all remaining same-name files without asking you.

 If two files have the same size (KB) and same date modified, it is likely safe to skip.

  If you skip any files, **Clickfree** completes "with exceptions". For details see "What about 'exceptions' during restore?" on page 37.

Note: There is also an option to keep both copies, but only if you are not restoring files to the original location.

When all of your content has been restored, **Clickfree** tells you that it is done, and, if it has replaced files on your computer, gives you a chance to undo the restore.
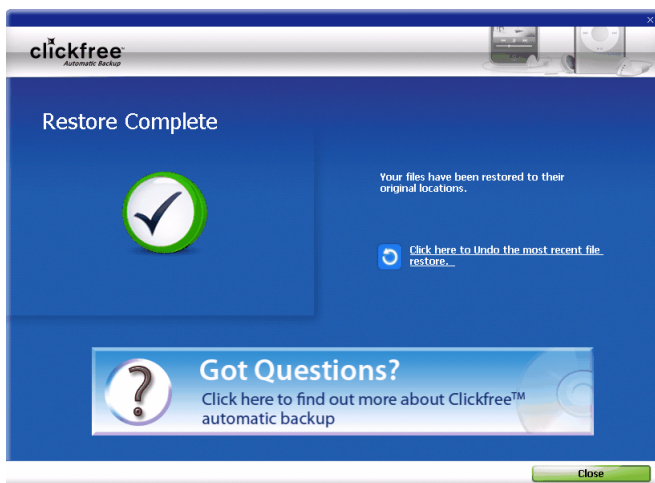
14. If you want to undo, see "How can I undo a restore?" on page 38.

Warning: There is no way to undo *after* you close this dialog.

15. If you do not want to undo the restore, click *Close*.

Note: Your content has not been deleted from your **Clickfree** backup: it is still safe on your iPod.

16. When you see the *Restore Summary* screen, simply unplug the **Clickfree** iPod Transformer and your iPod and store them in a safe place.

HOW DO I CHANGE HOW CLICKFREE RESTORES CONTENT?

By making choices at several steps in the restore process you can affect which content is restored and where it is restored to.

What do the Cancel, Next, and Back buttons do?

As you go from one step to the next to restore content, the screens you see usually have buttons for *Cancel*, *Next >*, and *Back>*.

Cancel completely stops the restore, and returns you to the countdown screen.

Next > accepts the decisions you have made so far, then moves on to the next step and the next decision.

Back > sends you back to the previous step so that you can change a decision you already made. Until you click *Restore Now* or *Cancel* there is no limit to how often you can go back and make changes.
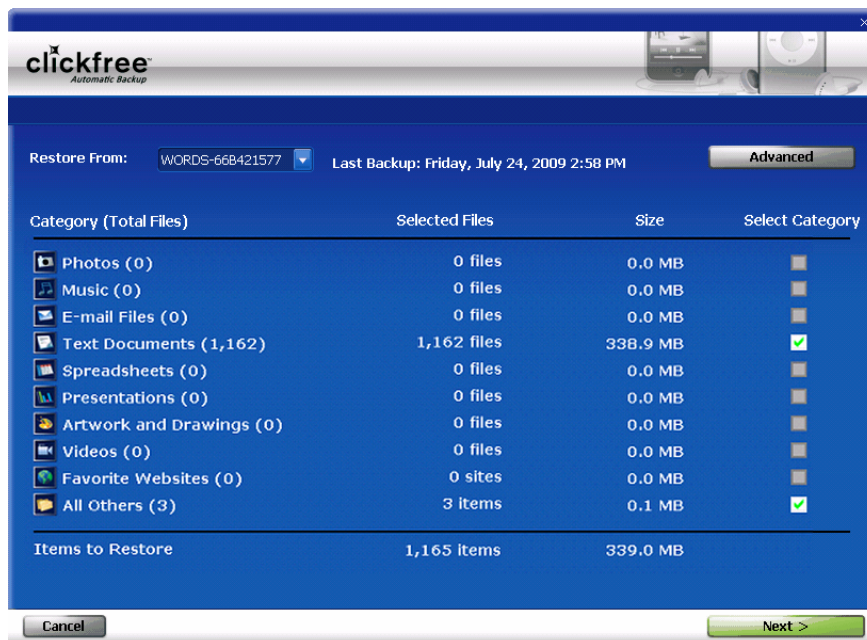
RESTORING CONTENT

♦ **To change how Clickfree restores content:**

1. Follow steps 1 to 6 of the previous section "How do I let **Clickfree** restore decide what to restore and where?" on page 26.

   The *Restore From* screen appears:

2. Before you click *Next* to restore all of your content, or select categories to be restored, look at the computer name in the *Restore From* box:

   If your iPod contains backed-up content from the computer that you are using, the *Restore From* box by default contains the name of this computer, and, unless you change it, the content that will be restored will be from this computer.

CHOOSING THE COMPUTER TO RESTORE FROM – AND RESTORING FROM MULTIPLE COMPUTERS

3. Click the arrow at the right of the *Restore From* box:

   and select the name of the computer whose content you want to restore.

Warning: If you choose *Restore my files to their original location* to restore content backed up on a different computer, you may inadvertently overwrite files that by chance have the same name on both computers. Be very careful before proceeding with restore under these conditions.

4. To restore content from more than one computer simply repeat the restore process choosing a different computer each time in step 3.

5. What you do next depends on whether you want to restore all or only some of your files.

    - If you want to restore only some of your files, continue with step 6.
    - If you want to restore all of your files, go to step 7.

CHOOSING CATEGORIES OF CONTENT TO BE RESTORED

6. Note that all of the categories that contain files (with the number of files in parentheses after the category name) have checkboxes that you can check off in the Select Category column.

    For each category whose content you want to restore, check the checkbox to select the category.

    You can also choose to restore content of individual file types within each category. For details see "How do I choose individual files for restore" on page 61 in the "Advanced topics" chapter.

7. Click *Next >*.

CHOOSING WHERE TO RESTORE CONTENT TO

8. What you do next depends on whether you want to restore your content to its original locations or to somewhere else.

- If you want to restore your content to its original locations, leave *Restore my files to their original location* selected ⬤ Restore my files to their original location, and click *Next>.*

  A summary screen shows you how many files will be restored and where they will be restored to.
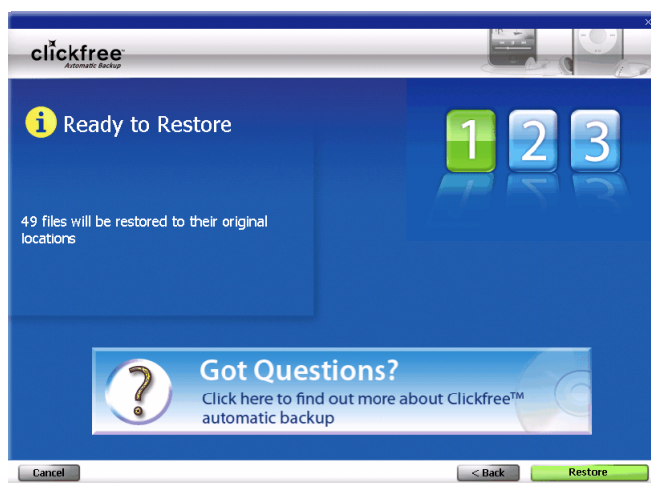

  Click *Restore,* and continue with step 11.

- If you want to restore your files to a location where they will not overwrite existing files on your hard drive:

a. Click *Select the locations to restore my files* ⬤ Select the locations to restore my files
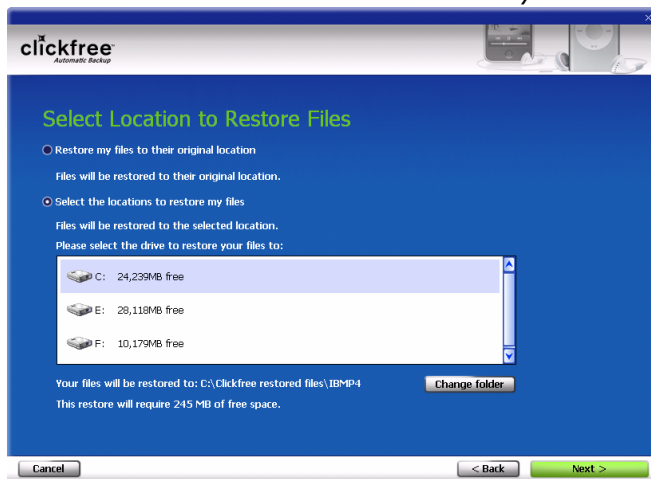
b. Choose another drive or folder to restore to, see "How do I choose another drive and/or folder to restore to" on page 64 in the "Advanced topics" chapter.
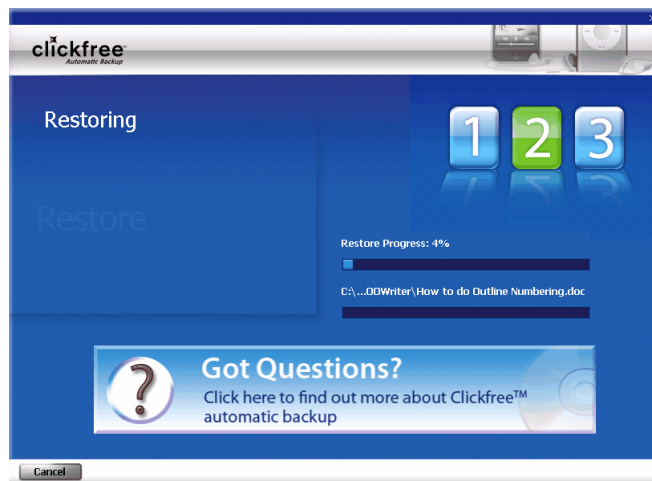
c. Continue with step 9.

9. Click *Next >*.

10. Assuming that there is enough space on the drive you chose (as shown here), click *Next>*.

   A summary screen shows you how many files will be restored and where they will be restored to.
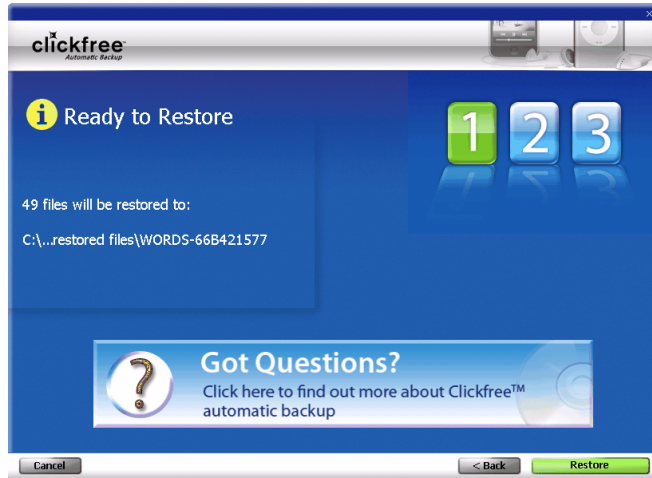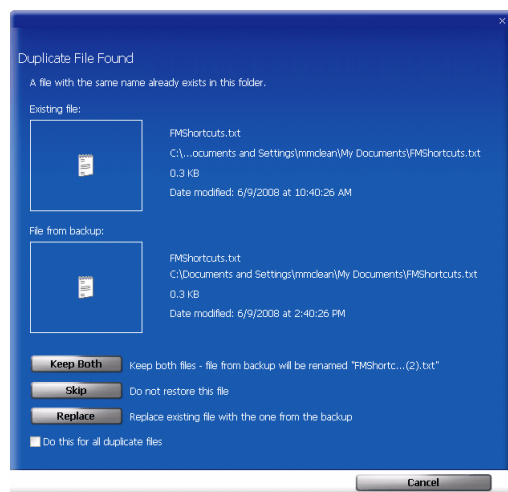

11. Click *Restore*.

   As **Clickfree** restores your content, it shows you what is happening and how far it has gotten in the process.

Before it overwrites an existing file on your computer with one of the same name from the backed-up files, **Clickfree** asks if you want to replace the existing file with the same-name file from the backup:

12. You can choose to:

- Keep both copies of this one file – click *Keep Both.* **Clickfree** renames the backed-up file by adding ' (2)' to the end of the file name, then restores the renamed file.
- Keep both copies of all same-name files – check *Do this for all duplicate files* and click *Keep Both*. **Clickfree**, without asking you , renames the remaining backed-up files by adding ' (2)' to the ends of the file names, then restores the renamed files.

Note: The option to keep both copies is not available if you are restoring to the original location.

- Not replace this one file – click *Skip*
- Not replace any same-name files – check *Do this for all duplicate files* and click *Skip*. **Clickfree** skips all remaining same-name files without asking you.
- Replace just this file – click *Replace*
- Replace all same-name files – check *Do this for all duplicate files* and click *Replace*. **Clickfree** replaces all remaining same-name files without asking you.

If two files have the same size (KB) and same date modified, it is likely to be safe to skip.

If you skip any files, **Clickfree** completes "with exceptions". For details see "What about 'exceptions' during restore?" on page 37.

When all of your content has been restored, **Clickfree** tells you that it is done, and, if it has replaced files on your computer, gives you a chance to undo the restore.
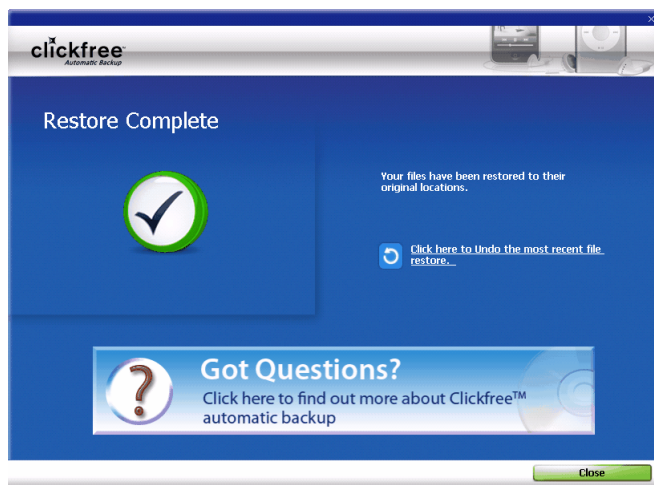
13. If you want to undo, see "How can I undo a restore?" on page 38.

Warning: There is no way to undo *after* you close this dialog.

14. If you do not want to undo the restore, click *Close*.

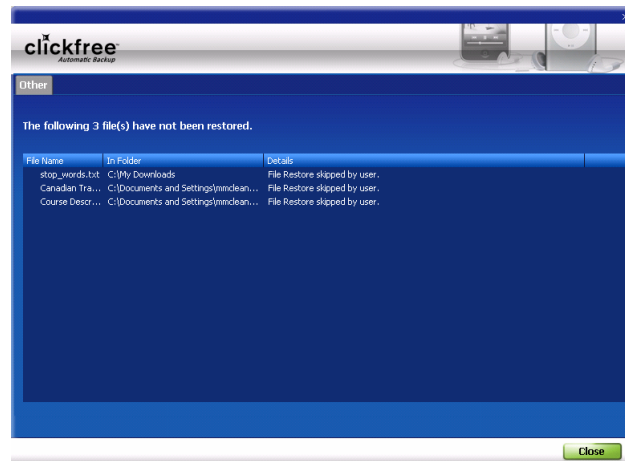**Note**:   Your content has not been deleted from your **Clickfree** backup: it is still safe on your iPod.

When you see the *Restore Complete* screen, simply unplug the **Clickfree** iPod Transformer and your iPod and store them in a safe place.

WHAT ABOUT 'EXCEPTIONS' DURING RESTORE?

If you skip any files during a restore, the *Restore Complete* screen has an *Exceptions* link at the bottom left:
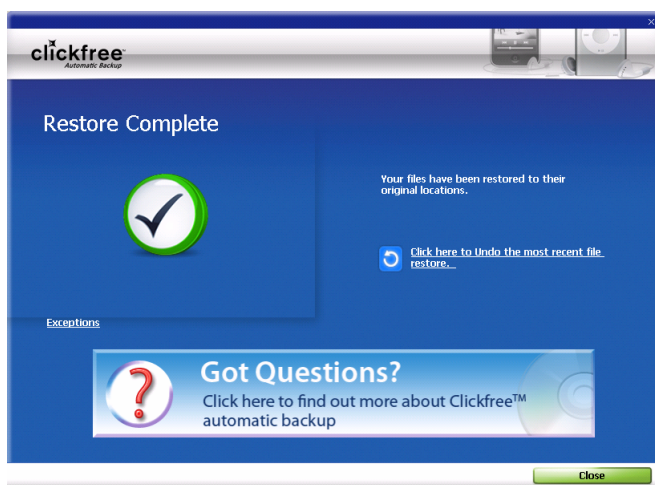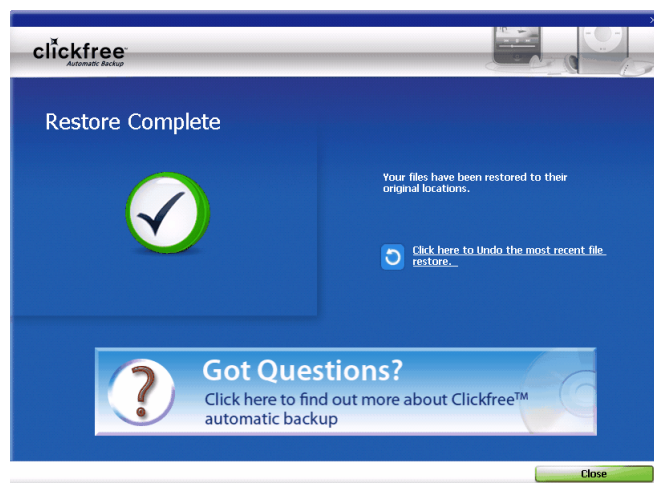
- Click the link to see what files were not restored:

HOW CAN I UNDO A RESTORE?

Whenever you restore files to their original locations, **Clickfree** gives you a chance to undo the restore, in case you have mistakenly overwritten a file.
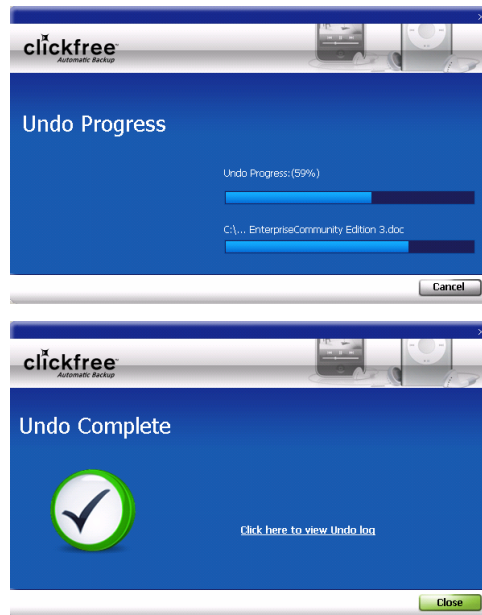

♦ **To undo the effects of a restore:**
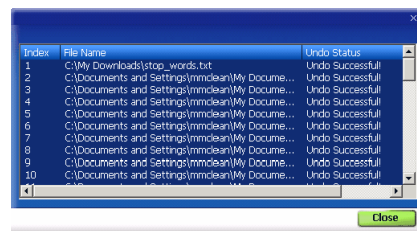
1. Click *Click here to undo …*:

2. Click *Start*:

The restored files are replaced on your computer by the files that were there before the restore.

3. To see a list of the files that were replaced, click *Click here to view undo log*:

Note: The backed-up content is still safe on your iPod.

4. Click *Close*.

5. When you see the *Restore Complete* screen, simply unplug the **Clickfree** iPod Transformer and your iPod and store them in a safe place.

HOW DO I FIND FILES THAT WERE RESTORED

If **Clickfree** restored your files to a folder that was not their original location, it puts an icon on your desktop so that you can quickly and easily get to the restored content:
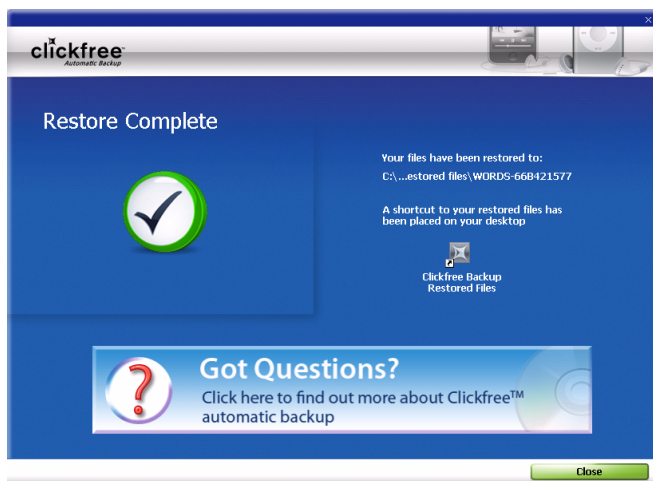
♦   **To find files that were restored:**

Double-click the desktop icon to open a *Windows Explorer* at the folder where your content was restored.

You can now use *Explorer* to move the files to a more convenient folder.

My program cannot find the restored files – what should I do?

Note: Some programs expect to find their files in a particular folder – especially those like *Outlook* in which you do not normally open files from a file open dialog. If you restore files to a folder other than the original location, your program may not be able to find them.

If your program displays an error message telling you that it cannot find its files, or if the program starts up but your data is missing, you will need to move the restored files to the proper folder. Unfortunately, this is different for every application and you may need to consult the program's Help or user guide to find out where the files need to be moved to.

Browsing, searching & viewing my files

From the *Backup Summary* screen you can:

- Browse your backup(s) for files
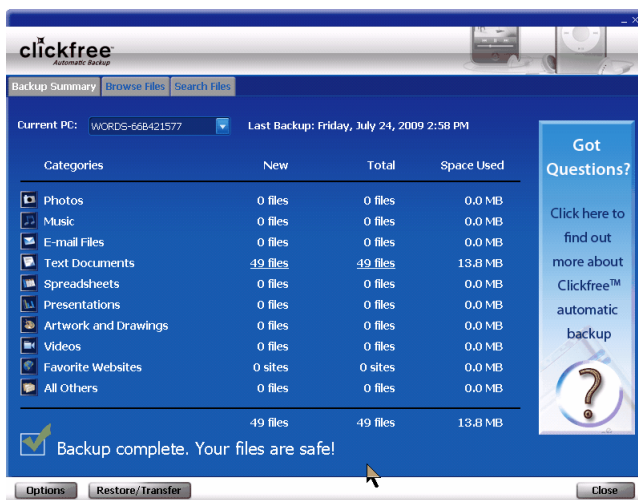- Search your backup(s) for files
- View backed-up files

STARTING FROM THE WELCOME SCREEN

♦ **To browse and search for files:**

Before the countdown gets to zero, click *View Files*. The *Backup Summary* screen is displayed.

FROM THE BACKUP SUMMARY SCREEN
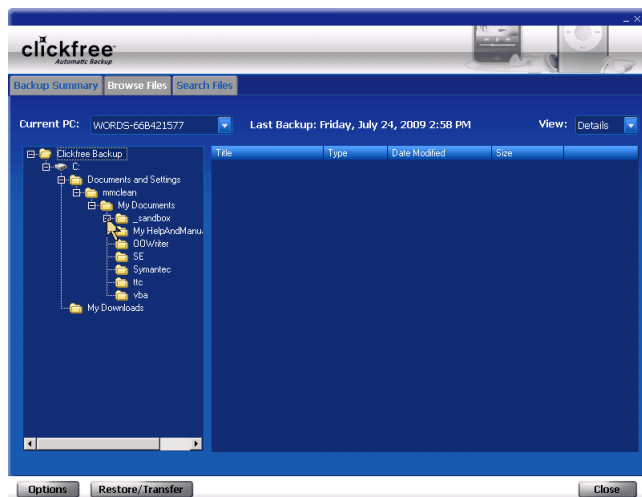
♦ **To browse and search for files:**

1. In the *Current PC box* select the name of the computer whose files you want to search for/browse for/view.

2. Do one of the following:
   - Click the name of a category , and follow "How do I search for my backed-up files" on page 43
   - Click the *Browse Files* tab, and follow "How do I browse my backed-up files" on page 42
   - Click the *Search Files* tab, and follow "How do I search for my backed-up files" on page 43

HOW DO I BROWSE MY BACKED-UP FILES?

♦ **To browse for files that you have backed up:**

Expand and collapse the folders on the left side of the screen:

- Click the + to expand the view
- Click '+' to the left of a collapsed folder to expand it
- Click '-' to the left of an expanded folder to collapse it
- Click a folder or the folder name to view the list of contents

To find out more about what you can do with the files that are displayed, see "What can I do with files from browse and search" on page 44.

HOW DO I SEARCH FOR MY BACKED-UP FILES?

If you clicked the *Search Files* tab, the *Search* screen looks like this:
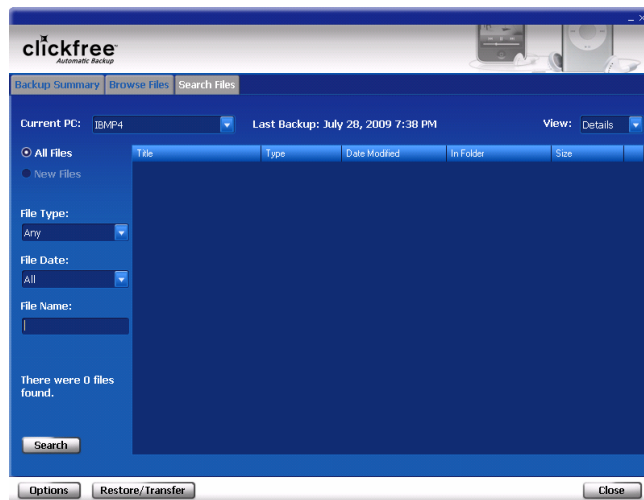
You can enter search factors to find the files you want.

If you clicked a category name, the *File Type* is already filled in, and all files of that category, regardless of *File Date* or *File Name*, are displayed.

♦ **To search for files:**

1. Use the combination of *File Type*, *File Date*, and *File Name* that you think should match the file(s) you want to find:
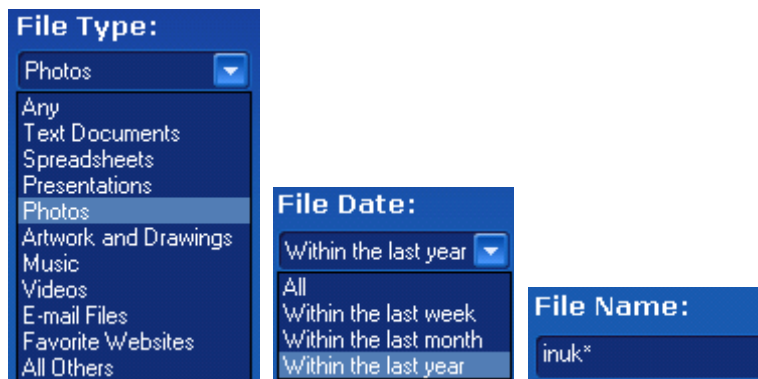
These selections are combined so that only files that match all of them are found – in this case only files in the category Photos, **and** created/last changed within the last year, **and** with names starting with 'inuk'.

- *File Type* – select a category, or 'Any' if you want all categories to be searched
- *File Date* – select the time period within which the files were created or changed, or 'All' if you want the date to be ignored
- *File Name* – type a "mask" to select files. A blank file name matches all files.

Type whatever you can remember of the file names you want to find, and substitute:

- ? for one character, meaning that character can be anything at all
- * for any number of characters, meaning these characters can be anything at all

For example (assuming that the *File Type* and *File Date* selections you made would include them):

- To find all files whose names begin with '08Dec', type '08Dec*' – this will find 08Dec_LetterToMary.doc, but not 2008DecemberExpenses.xls
- To find all files with 'Dec' anywhere in the name, type '*Dec*' – this will find 08Dec_LetterToMary.doc, 2008DecemberExpenses.xls, etc
- To find all files with 'n' as the second character of the name, type '?n*' – this will find IndiaSlides.ppt, inukshuk5.jpg, but not 5inukshuk.jpg
- To find all files of type 'doc' or 'docx', type '*.doc*' – of course, this will also find any files that have type 'doczzz' as well

2. Click *Search*.

Files that match all of your search factors are displayed:
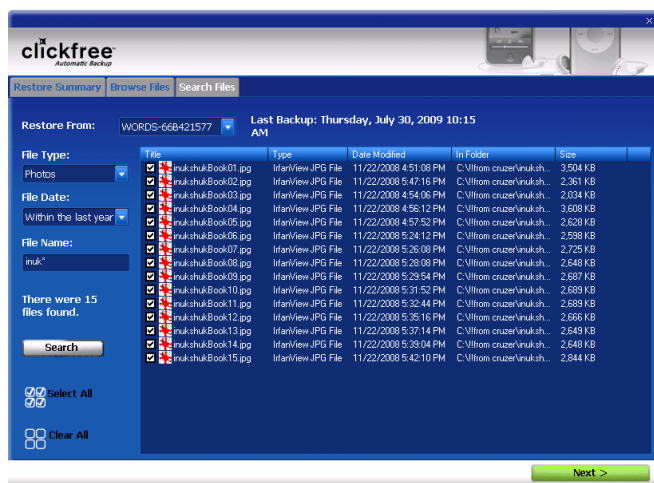
For information about what you can do with the files that are displayed, see "What can I do with files from browse and search" on page 44.

## WHAT CAN I DO WITH FILES FROM BROWSE AND SEARCH

When you have files displayed in the browse or search screen you can either:

- double-click a file to open it with the program that your computer normally uses for files of this type
- right-click a file and choose one of several actions as shown below

If you select more than one file, some of the actions act on all of the selected files.

♦ **To work with the file(s) you have selected:**

1. Right-click the file (or one of the files) to bring up a menu.
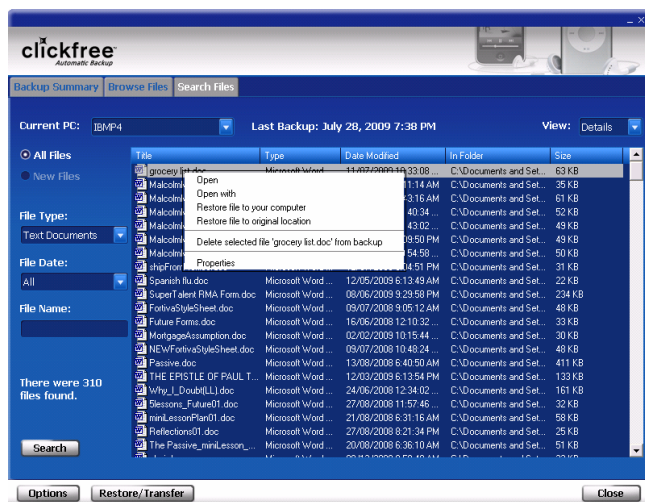
Note: There is a similar *Search* screen as a tab of the *Restore Summary* screen.
The right-click menu options you see depend on which screen you are looking at,
and may vary with file type.

2. Select one of the menu items:

- *Open* – to open the file with the program that your computer normally uses for files
  of this type – only the file you click, even if multiple files are selected
- *Open with* – to choose the program that you want *Windows* to use to open the file –
  only the file you click, even if multiple files are selected
- *Restore file to your computer* – to restore the file(s) to a location you choose. See
  "Restoring content" on page 32 to continue with the restore.
- *Restore file to original location* – to restore the file(s) to their original locations. See
  "Restoring content" on page 32 to continue with the restore.
- *Delete selected files from the backup* – to delete file(s) from the backup and
 optionally exclude them from all later backups:
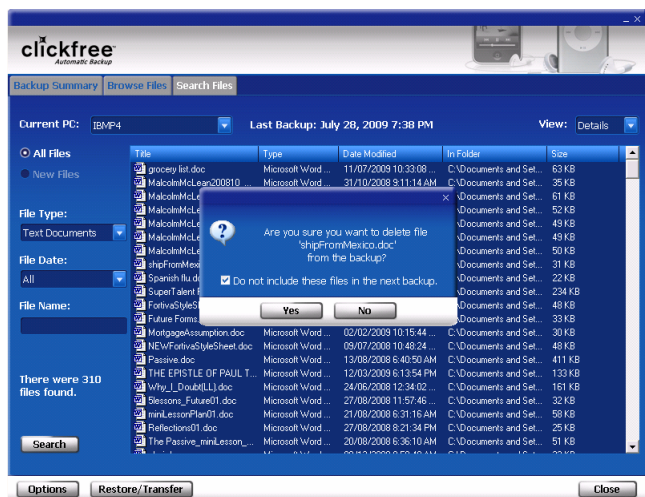
a. To exclude the file(s) from future backups, check the checkbox.

b. Click *Yes*.

Advanced topics

HOW DO I IMPORT MUSIC FROM MY IPOD TO MY COMPUTER?

You can use **Clickfree** to copy music from your iPod to your computer.

1. Follow steps 1 to 6 of "How do I start using my **Clickfree iPod Transformer**?" on page 10.

2. When you see the countdown screen, click *Import Music* before the countdown reaches zero:
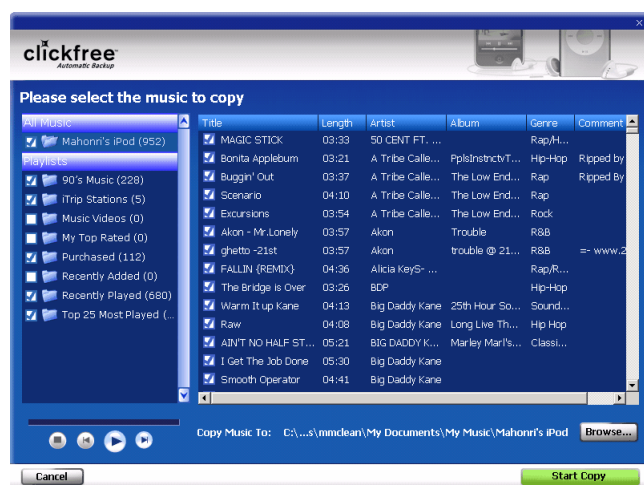
3. Select the music to be copied by checking and unchecking a combination of the *Playlists* (and *All music*) on the left, and individual *Titles* on the right. A grey checkmark in a playlist's checkbox means that some of its titles are selected. Note that, since a title may be included in more than one playlist, checking or unchecking any given playlist may result in a change in the selection status of other playlists.

Note: You can use the controls at the bottom left of the screen to play titles from your iPod through your computer's sound system.

4. Click *Browse* to select the location to copy the music files to.

5. Click *Start Copy*.

WHAT IF THERE IS MORE THAN ONE USER ON MY COMPUTER?

This matters only if each user has a separate user login name for the computer. If every user logs in with the same user name, all of their content is backed up and restored at the same time regardless of who is logged in.

When **Clickfree** runs, it can only back up the content that you can access from your login, and restore content to locations you have access to. Because *Windows 2000*, *Windows XP* and *Windows Vista* maintain a separate *Documents* or *My Documents* folder for each user name, **Clickfree** can back up only the corresponding content that belongs to the person who is logged in, unless that person logs in as Administrator.

Administrator

"Administrator" is a special login name for the user who can make system-wide changes to the computer, has full control, and can access all of the files on the computer. Most home users are automatically the Administrator of their computer. If you don't know if you are the Administrator, or how to log in as Administrator, you might need to talk to the person who set up the computer for you. If no one set up your computer for you, then by default, you are the Administrator.

WHAT IF I HAVE MORE THAN ONE COMPUTER?

Clickfree iPod Transformer can back up as many computers as you like: you are limited only by the amount of space on your iPod.

Clickfree creates a unique identifier for each computer that it is used with, regardless of the computer's name. This allows **Clickfree** to back up content for more than one computer without the files getting mixed up with each other, even if all of the computers have the same name.

You can change the name of a computer after backup to make it easier to remember which computer is which.

You change a computer's name from the **Clickfree** *Options* screen. See "To rename a computer" on page 49.

### HOW IS BACKUP DIFFERENT WHEN I HAVE MORE THAN ONE COMPUTER?

It makes no difference at all - just plug your iPod and iPod Transformer in to each computer to back it up.

Each time you back up a computer for the first time, its name is added to the drop down list of computers that you see on the *Backup Summary*, *Restore From*, *Restore Summary*, and *Options* screens.

♦ **To find the name of a computer:**

1. Follow steps 1 to 6 of "How do I start using my **Clickfree iPod Transformer**?" on page 10.

2. When you see the countdown screen, click *Options* before the countdown reaches zero:
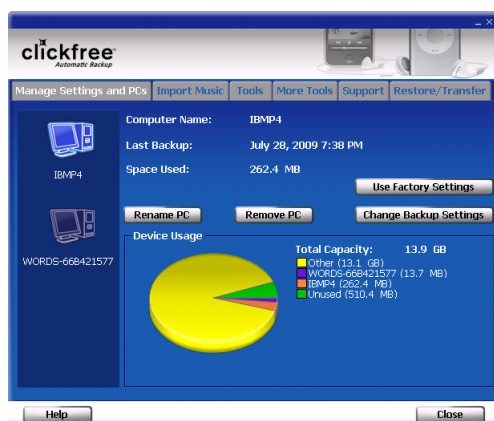
All of the computers that **Clickfree** has backed up on your iPod are shown at the left side of the screen, with the computer name underneath.
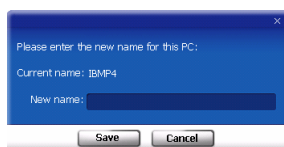
When you click one of the computers, **Clickfree** shows:

- the computer name
- the date and time of last backup
- the amount of space taken up by backed-up content for that computer

♦ **To rename a computer:**

On the *Options* screen:

1. Click the computer whose name you want to change.

2. Click *Rename PC*.

3. Type the new name for the computer and click *Save*.

Note: Use only letters, numbers and hyphens for the computer name.

♦   **To remove a computer:**

If you no longer want to keep content backed up from a computer (for example, you may no longer have that computer, and have already restored its content to another computer), you can free up space on your iPod by removing the old computer from **Clickfree**.

Warning:	If you have not restored the content that you still want to keep, do not remove the computer from **Clickfree**: you cannot restore content from a computer that you have removed.

On the *Options* screen:

1. Click the computer you want to remove.

2. Click *Remove PC*.
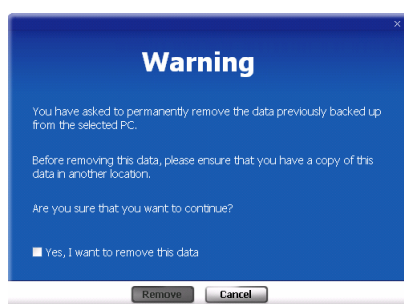
3. If you really want to remove the computer from **Clickfree**, check the checkbox and click *Remove*.

Warning:	Once you have removed a computer from **Clickfree** there is no way to recover that computer's content from your iPod.

Clickfree may take several minutes to erase the data, depending on the amount of content backed up on your iPod. To see how to remove the content from all computers, see "Delete Clickfree Data" on page 52.

WHAT ARE 'FACTORY SETTINGS' AND HOW DO I USE THEM?

When you reset your iPod Transformer to factory settings, for the selected computer:

•   Custom extensions are removed
•   File search locations and file-type selections are 'forgotten'
•   Files you have asked to be excluded from future backups are once again eligible for backup

Note:	None of your backed-up files are removed – all backups remain intact.

♦ **To reset a computer to factory settings:**

1. In the *Manage Backups and PCs* screen, choose the computer to be reset.

2. Click *Use Factory Settings*.

3. If you really want to reset the computer to factory settings, check the checkbox and click *Reset*.

WHAT ARE THE CLICKFREE TOOLS, AND HOW DO I USE THEM?

Several tools are available for working with **Clickfree**:

- *Delete Clickfree Data -* removes all backed-up content from your iPod, and erases any changes you have made to the backup settings.
- *Update Software–* upgrades the **Clickfree** software to the latest version
- *Language –* changes the language used in the **Clickfree** screens
- *Clickfree Backup Assistant –* allows you to set a backup reminder, or to run a scheduled backup automatically

♦ **To use these tools:**

1. Follow steps 1 to 6 of "How do I start using my **Clickfree iPod Transformer**?" on page 10.

2. When you see the countdown screen, click *Options* before the countdown reaches zero:
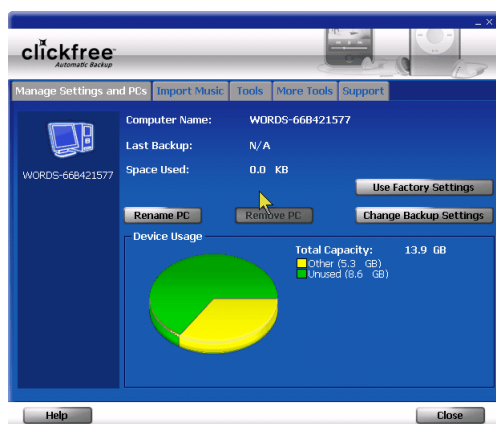
3. Click the *Tools* tab to show the descriptions of the first three tools:
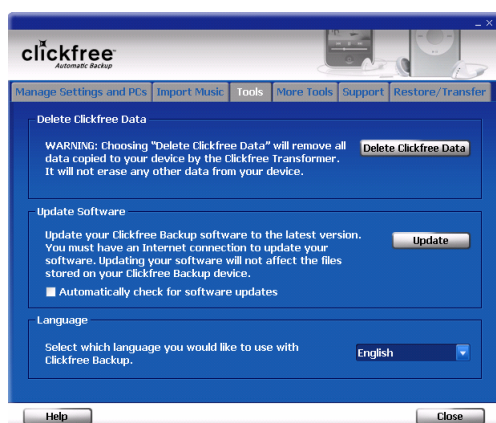
and the *More Tools* tab to show the description of the Backup Assistant:
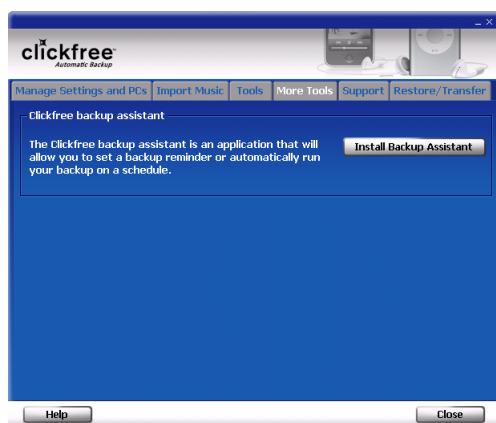
DELETE CLICKFREE DATA

Delete Clickfree Data is used to remove all backed-up content from all computers that have been backed up on your iPod.

At the same time:

- Custom extensions are removed
- File search locations and file-type selections are 'forgotten'
- Files you have asked to be excluded from future backups are once again eligible for backup

After you *Delete Clickfree Data* you can no longer restore any previously backed-up content. However, your iPod can still be used for new backups.

Clickfree never erases anything other than the backups it has performed. The music on your iPod is left untouched and is never erased.

If you want to remove only the content that was backed up from one computer, see "To remove a computer" on page 50.

♦ **To delete all backups from your iPod:**

1. On the *Tools* screen click *Delete Clickfree Data*.
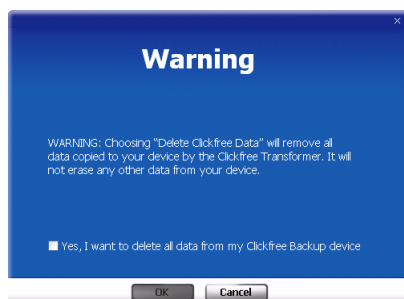
2. If you really want to remove all backed-up content from your iPod, check the checkbox and click *OK*.

Warning: Once you have deleted your Clickfree data there is no way to recover any backed-up content from your iPod.

Clickfree may take several minutes to erase all of the content, depending on the amount of content backed up on your iPod.

UPDATING CLICKFREE SOFTWARE

From time to time **Clickfree** software is upgraded to provide new or enhanced features.

You can:

- Have **Clickfree** check for updates each time you connect it to your computer – this is the default action, you don't need to do anything
- Manually check for updates

In both cases your computer needs to be connected to the internet for updated software to be found and installed.

♦ **To check automatically for updates:**

Clickfree automatically looks for updates when it is connected to your computer and you have a connection to the internet. To ensure this feature is on, make sure that the checkbox *Automatically check for software updates* is checked on the *Tools* screen:

.

Every time that you connect **Clickfree** to your computer it automatically checks for updated software and, if an update is available, prompts you to download and install it.

♦ **To stop checking automatically for updates:**

Make sure that the checkbox *Automatically check for software updates* is unchecked on the *Tools* screen: .

♦ **To check manually for updates:**

1. On the *Tools* screen click *Update*. **Clickfree** checks for available updates.

   If the software in your **Clickfree** Transformer and your computer is up to date, click *OK* on the dialog that pops up.
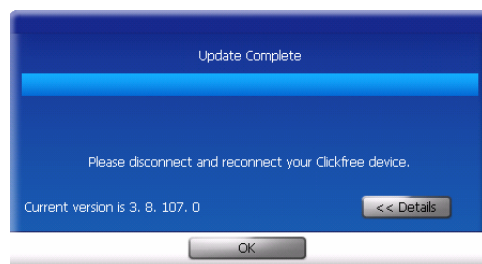
   If an update is available, **Clickfree** shows you what progress is being made in downloading the update and updating your software:
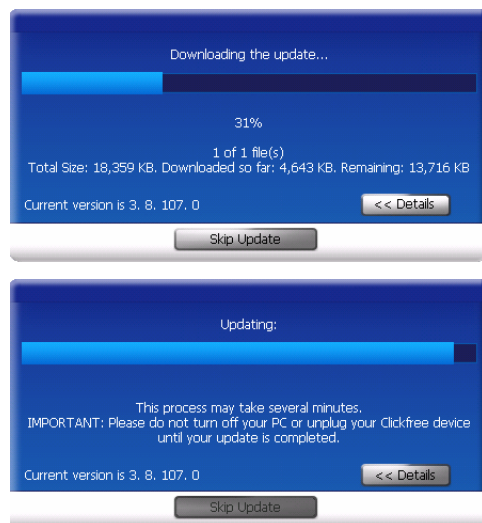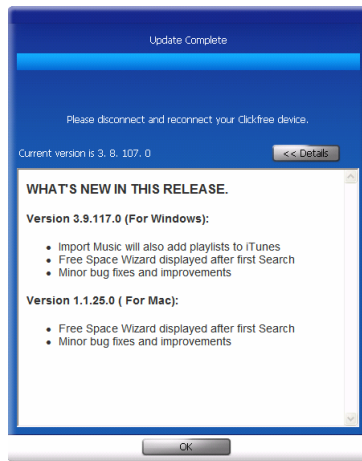

Warning: While a software update is taking place it is very important for you not to remove the **Clickfree** iPod Transformer from your computer and not to turn off or restart the computer until the update is complete.

2. To see details of enhancements and fixes included in this update, click *Details*:

3. When the software update is complete, unplug the **Clickfree** iPod Transformer and plug it in again for the update to take effect.

INTERFACE LANGUAGE

♦ **To choose which language is used in the** Clickfree **screens:**

When you start **Clickfree**, it automatically uses the language that Windows is set for.

If you want to change the language that **Clickfree** uses, click the arrow at the right of the language box and choose the language you prefer.

BACKUP REMINDER AND SCHEDULED BACKUPS

Clickfree can remind you to back up your files by installing the Backup Assistant. This puts a handy icon in the bottom right corner of your screen.

From this icon you can decide how often to be reminded to back up, can start a backup, and can display or hide the Backup Assistant window.

BACKUP ASSISTANT

♦ **To install the Backup Assistant:**

- On the *More Tools* window, click *Install Backup Assistant*:
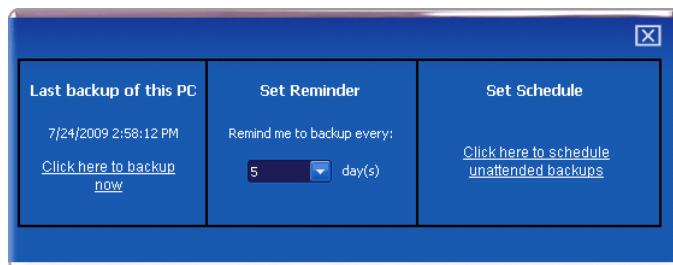
The **Clickfree** icon is installed in the bottom right corner of your computer screen.

THE CLICKFREE TRAY ICON

The icon may be one of three colors:

- Green – **Clickfree** iPod Transformer and your iPod are attached to your computer
- Red – You have exceeded the number of days set in the backup reminder, it is time to back up
- Grey – **Clickfree** iPod Transformer and your iPod are not attached to your computer

You can right-click on the icon to display a menu:
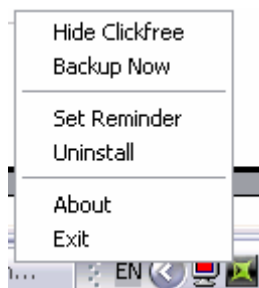
The menu items depend on the colour of the icon, but in general allow you to:

- show or hide the Backup Assistant window
- start a backup – can also be done from the Backup Assistant
- set a reminder – can also be done from the Backup Assistant
- uninstall the Backup Assistant
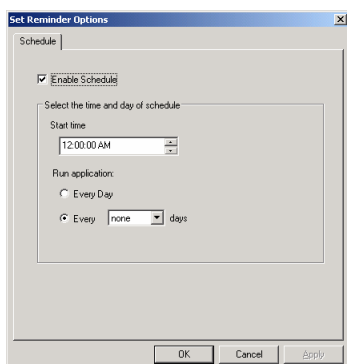- view the Reminder version
- close (Exit) the Backup Assistant.

♦ **To set a schedule for back ups:**

1. Click the **Clickfree** icon ▣ in the bottom right corner of your computer screen to show the Backup Assistant:
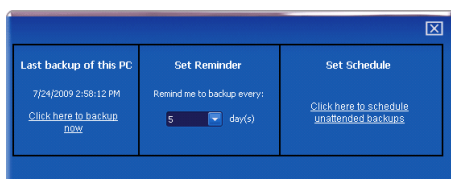
2. Click *Click here to schedule unattended backups*.

3. Check *Enable Schedule*, and set the start time and frequency of the backups.

4. Click *OK*.

5. Ensure that your iPod Transformer and iPod are connected to your computer at the time and on the days that unattended backup is to take place.

Note:	Backup will run as scheduled using the backup settings you set in "How do I change how Clickfree does backups?" on page 15, if you have chosen file types and locations, or as described in "How do I start using my **Clickfree iPod Transformer**?" on page 10 if you have not chosen file types and locations.

♦ **To set the number of days before** Clickfree **reminds you to back up:**
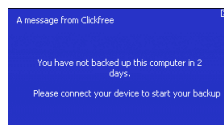
1. Click the **Clickfree** icon ▣ in the bottom right corner of your computer screen to show the Backup Assistant:
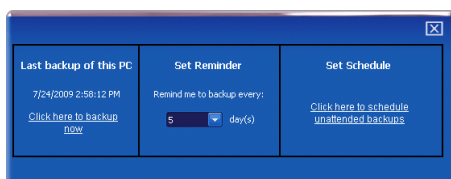
2. In the *Set Reminder* pane, choose how often you want to be reminded.

3. Click *OK*.

    Each time you start your computer, and have not backed up within the reminder period, you will see a reminder of how long it has been since you last backed up your files:
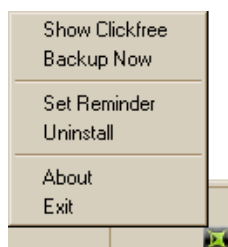

♦ **To temporarily disable reminders:**

Set the number of days to *none*.

♦ **To stop getting reminders:**

1. Right-click the **Clickfree** icon in the bottom right corner of your computer screen:


2. Click Uninstall.

    The icon disappears, and reminders are permanently disabled.

    If you want to see reminders in the future, you can install them again. See "Backup Assistant" on page 56.

HOW DO I ADD/REMOVE/EDIT FILETYPES?

In addition to allowing you to choose to back up pre-defined file types within the pre-defined categories, **Clickfree** has a category called Custom Extensions to which you can add file types that are not included in the pre-defined categories.

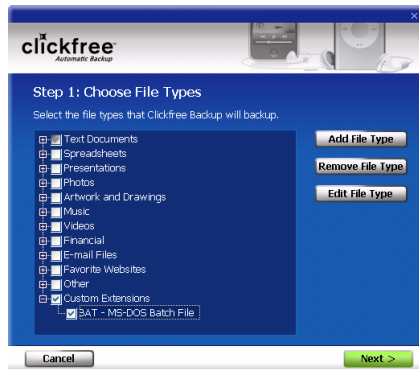You can add, remove, and change file types using the *Choose File Types* screen:
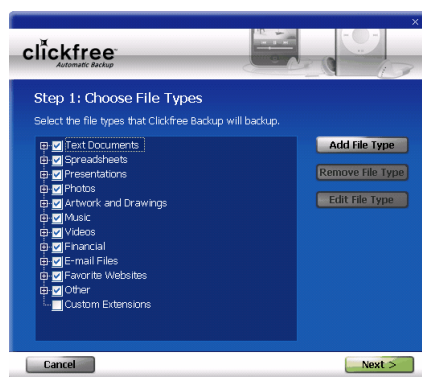
♦ **To add a file type:**
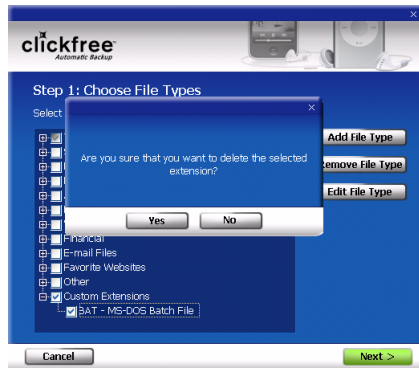
1. Click *Add File Type*:
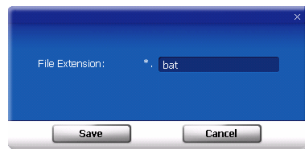
2. Type the extension for the new file type, and click *Save*.

   The new file type is added to *Custom Extensions*:

♦ **To remove a file type:**

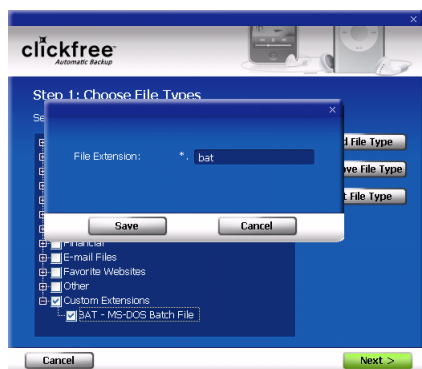1. Click a file type in *Custom Extensions*, and click *Remove File Type*:

2. Click *Yes*.

   The file type is removed from *Custom Extensions*:

♦ **To change a file type:**

1. Click a file type in *Custom Extensions,* and click *Edit File Type*:

2. Type the new extension for the file type, and click *Save*.

   The file type in *Custom Extensions* is modified.

3. When you are finished working with custom extensions, click *Next >* and continue with choosing locations to be searched.

HOW DO I CHOOSE INDIVIDUAL FILE TYPES FOR BACKUP?

You already saw how to choose file categories for backup in "Choosing categories of content to be backed up – required" on page 17.

You can also expand each category and select or unselect individual file types that make up that category.
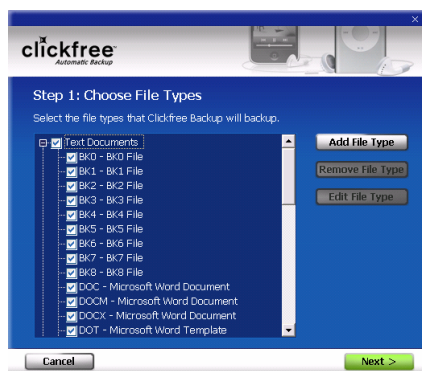
Note: When a category is selected or unselected by checking or unchecking its checkbox, all of the file types that make up that category are also selected or unselected.

♦ **To select one or more file types in a category:**

1. Click the + to the left of the checkbox. This expands the category list to show the file types that make up that category, and changes the + to a -:

2. You can now choose the individual types of file you want to include in the backup by adding and removing checkmarks in the checkboxes.

    You collapse the category again by clicking the - .

3. If you need to back up file types that are not in any category, see "How do I Add/Remove/Edit filetypes?" on page 58 for details of how to add a new file type.

4. When you are finished selecting file categories and file types, click *Next >* and continue with choosing locations to be searched.

CAN I EXCLUDE A FILE FROM BACKUP?

After you have completed a backup, you can review the backed-up files and not only delete individual files from the backup, but also ensure that these files are never backed up again.

For details, see "To work with the file(s) you have selected" on page 45.

HOW DO I CHOOSE INDIVIDUAL FILES FOR RESTORE?

On the *Restore From* screen you can click checkboxes to select the category whose files you want to restore.


You can also:

- Select backed-up files within a category
- Browse through folders that contain backup files
- Search for backed-up files by file type, file date, and file name

Files selected by each of these means are included in the restore.

♦ **To select files within a category:**

1. Click *Advanced* then click the category name.

   All files in that category are shown in the *Search Files* screen.
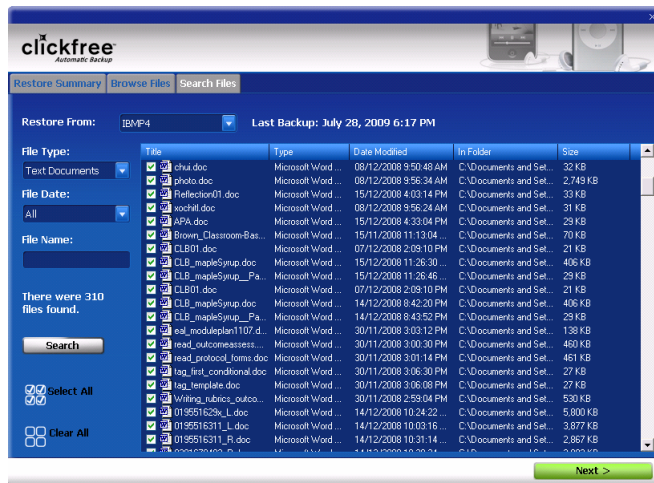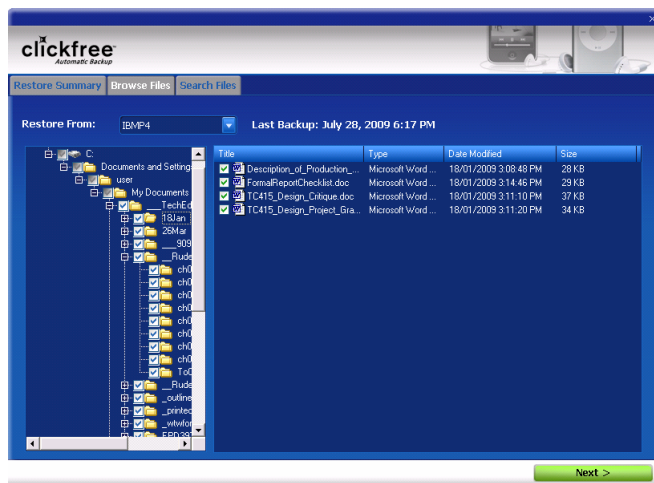

2. Select the files to be restored, and click *Next >*.

   You are returned to the *Restore Summary* screen where you can make more selections.

3. If you are finished selecting files, click *Next >*.

♦ **To select files by browsing:**

1. Click *Advanced* then click the *Browse Files* tab then click the + to expand the view.
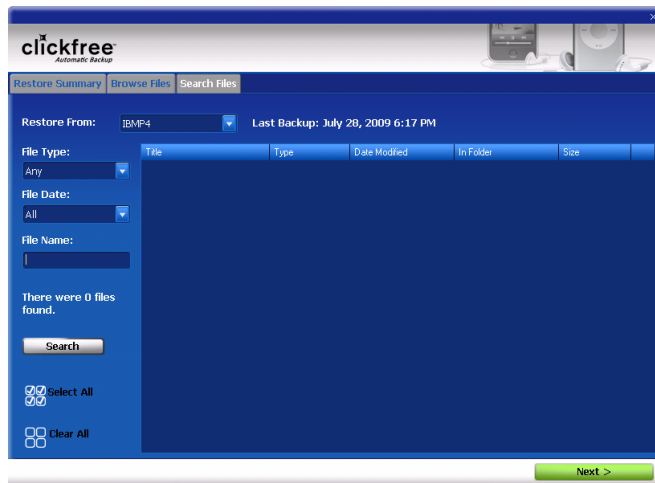

2. Select the files to be restored, and click *Next >*.

   You are returned to the *Restore Summary* screen where you can make more selections.
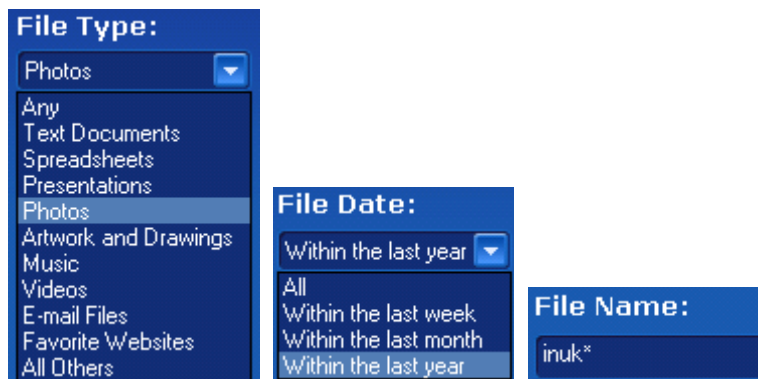
3. If you are finished selecting files, click *Next >*.

♦ **To select files by searching:**

1. Click *Advanced* then click the *Search Files* tab.

2. Select the combination of *File Type*, *File Date*, and *File Name* that should find the files you want to restore:

These selections are combined so that only files that match all of them are found – in this case only files in the category Photos, **and** created/last changed within the last year, **and** with names starting with 'inuk'.

- *File Type* – select a category
- *File Date* – select the time period within which the files were created or changed
- *File Name* – type a "mask" to select files:

> Type whatever you can remember of the file names you want to find, and substitute:
>
> - ? for one character, meaning that character can be anything at all
> - * for any number of characters, meaning these characters can be anything at all

- For example, assume that the File Type and File Date selections would include them:
  - To find all files whose names begin with '08Dec', type '08Dec*' – this will find 08Dec_LetterToMary.doc, but not 2008DecemberExpenses.xls
  - To find all files with 'Dec' anywhere in the name, type '*Dec*' – this will find 08Dec_LetterToMary.doc, 2008DecemberExpenses.xls, etc
  - To find all files with 'n' as the second character of the name, type '?n*' – this will find IndiaSlides.ppt, inukshuk5.jpg, but not 5inukshuk.jpg
  - To find all files of type 'doc' or 'docx', type '*.doc*' – of course, this will also find any files that have type 'doczzz' as well

3. Click *Search*.

    Files that match all of your search criteria are displayed.
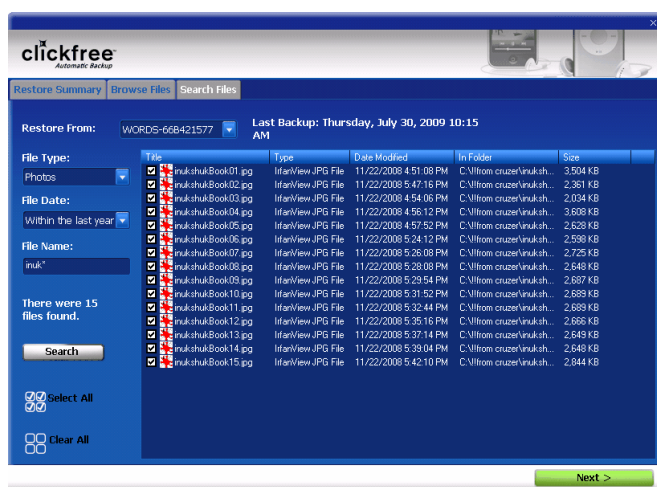
4. Select the files to be restored, and click *Next >*.

    You are returned to the *Restore Summary* screen where you can make more selections.

5. If you are finished selecting files, click *Next >*.

HOW DO I CHOOSE ANOTHER DRIVE AND/OR FOLDER TO RESTORE TO?
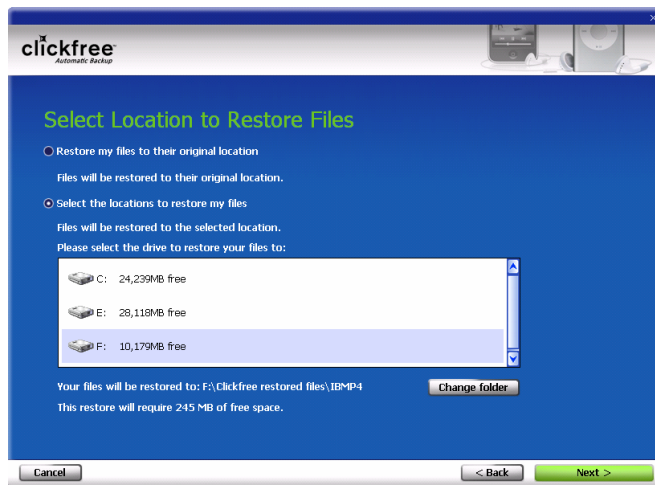
On the *Select Location to Restore Files* screen you can choose:

- the disk drive to restore content to (if you have more than one)
- the folder on that drive to use

If any drive does not have enough space for the content to be restored, the drive letter and free space are 'greyed':
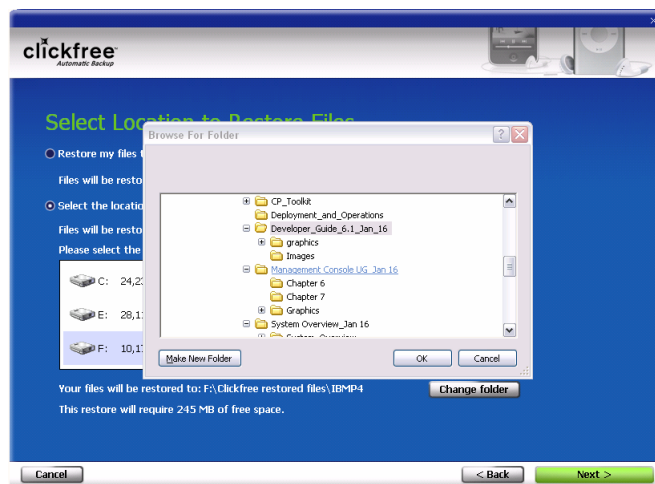
♦ **To select another drive and/or folder to restore to:**

1. Select the drive to restore to.

   The folder that will be used is shown below the drives.

2. To change the folder, click *Change Folder* and select the folder you want.


   As usual, click + to expand a folder, - to collapse the folder again.

3. To create a new subfolder, click *New Folder*, type the folder name, and click *OK*.

4. Click *Next >*, and continue with "Choosing categories of content to be restored" on page 33.

DELAYED WRITE FAILED, OR UNSAFE REMOVAL OF DEVICE

Note: Sometimes when you unplug the iPod Transformer you will see a window that tells you that there was a delayed write failure:
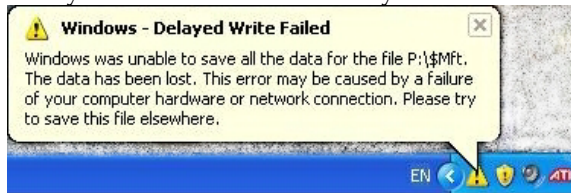
This is nothing to be concerned about – the message can safely be closed and ignored.

Note: If you are using Windows 2000, sometimes when you unplug the iPod Transformer you may see an *Unsafe Removal of Device* window telling you that you have unplugged a device without stopping it:
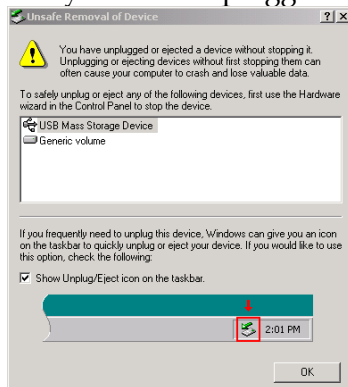
To avoid this you should stop the iPod Transformer before unplugging it. Follow the instructions in the *Unsafe Removal of Device* window.

Legal stuff

Clickfree and the **Clickfree** logo are trademarks or registered trademarks of Storage Appliance Corporation.

Other product names used in this guide are recognized as trademarks or registered trademarks of their owners.

The information contained in this guide is provided by Storage Appliance Corporation and while we try to keep the information up-to-date and correct, we make no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, or suitability of the information or related products. Any reliance you place on such information is therefore strictly at your own risk.

In no event will we be liable for any loss or damage including without limitation, indirect or consequential loss or damage, or any loss or damage whatsoever arising from loss of data or profits arising out of, or in connection with, the use of this information or related products.

The specifications and performance of the products manufactured by Storage Appliance Corporation and featured in this publication may be changed without notice.